

HP AdvanceNet

Networking Overview



Reader Comment Card

HP 9000 Computers
Networking Overview
B1012-90012 E0291

We welcome your evaluation of this manual. Your comments and suggestions will help us improve our publications. Please tear this card out and mail it in. Use and attach additional pages if necessary.

Is this manual well arganized?	Yes	No
 Is this manual well organized? Is the information technically accurate?	Yes	No
 Are instructions complete? 	Yes	
• Are concepts and wording easy to understand?	Yes	No
• Are examples and pictures helpful?	Yes	No
 Are there enough examples and pictures? 	Yes	No
Comments:		*
Name:		
Title:		
Company:		
Address:		
City & State:		
*	Zip:	



NO POSTAGE
IF MAILED
IN THE
IN THE



BUSINESS REPLY MAIL

PERMIT NO.

FIRST CLASS

POSTAGE WILL BE PAID BY ADDRESSEE

Hewlett-Packard Company Information Networks Division 19420 Homestead Road Cupertino, CA 95014

ATTN: Network Usability Department

Fold Here

HP 9000 Computers Networking Overview



Customer Order Number: B1012-90012 Printed in England, February 1991

Notice

Hewlett-Packard makes no warranty of any kind with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Hewlett-Packard shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material.

Hewlett-Packard assumes no responsibility for the use or reliability of its software on equipment that is not furnished by Hewlett-Packard.

© Copyright 1991, Hewlett-Packard Company.

This document contains proprietary information, which is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced or translated to another language without the prior written consent of Hewlett-Packard Company. The information contained in this document is subject to change without notice.

Restricted Rights Legend

Use, duplication or disclosure by the Government is subject to restrictions as set forth in paragraph (b)(3)(B) of the Rights in Technical Data and Software clause in DAR 7-104.9(a).

- © Copyright 1980, 1984, AT&T, Inc.
- © Copyright 1979, 1980, 1983, 1985-1990, The Regents of the University of California.

This documentation is based in part on the Fourth Berkeley Software Distribution under license from the Regents of the University of California.

© Copyright, 1986, 1987, 1988 Sun Microsystems, Inc.

 DEC^{\circledR} and VAX^{\circledR} are registered trademarks of Digital Equipment Corp.

MS-DOS® is a trademark of Microsoft Corp.

UNIX® is a U.S. registered trademark of AT&T in the U.S.A. and other countries.

NFS is a trademark of Sun Microsystems, Inc.

NOTICE TO USERS

The Network Information Service (NIS) was formerly known as Yellow Pages (YP). The functionality of the two remains the same; only the name has changed. The name Yellow Pages is a registered trademark in the United Kingdom of British Telecommunications plc.

Hewlett-Packard Company 19420 Homestead Road Cupertino, CA 95014 U.S.A.

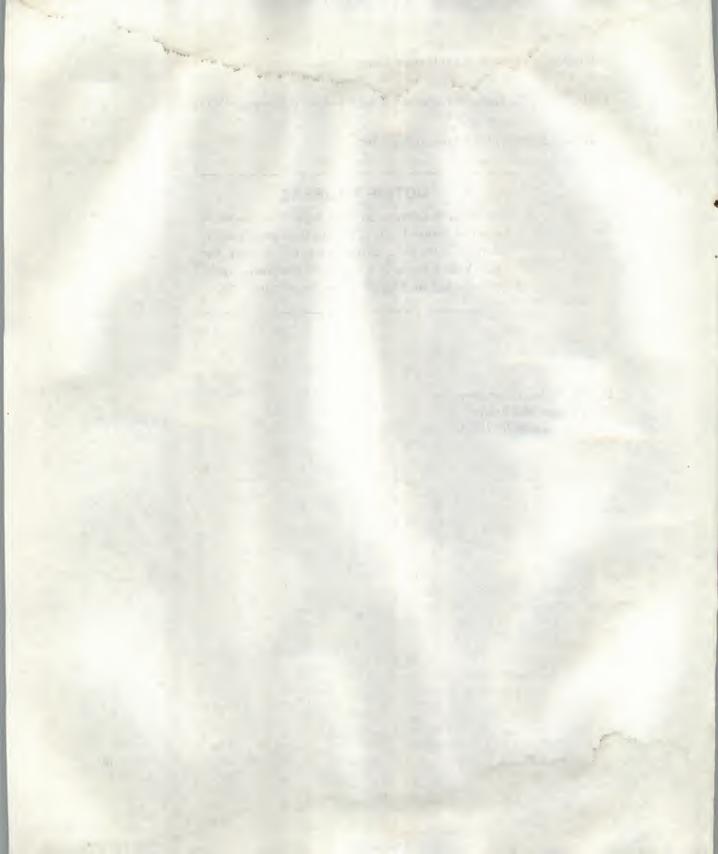


Table of Contents

Introduction				•	•		•					•	•	. 1
Networking Concepts								•						. 3
Networks and Nodes														. 4
Network Addresses														. 5
Bus Networks .														. 5
X.25 Packet Switching N		rks	·	Ť										. 7
	·			•	•	·	•		·					. 7
Network Architecture a				· ·dal	•	•	•	•	•	•	•	•		. 8
	na the	OS	1 1/1			•	•	•	•	•	•	•		.10
HP-UX Networking	• •	•	•	•	•	•	•	•	•	•	٠	•	•	. 10
VID COOK TODAD N. 4	0	.·												.13
HP 9000 TCP/IP Networking	Overv	iew		•	•	•	•	٠	•	•	•	•	•	.13
Overview		•	•	•	•	٠	•	٠	•	•	•	•	•	
The ARPA Services		ct	•	•	•	•	•	•	•	•	•	•	•	. 14
The NFS Services Pro	oduct		•		•	•	•	•	•	•	•	•	•	. 17
The NS Product		•	•	•	•	•	•	•	•	•	•	•	•	.18
The LAN Product		•	•	•	•	•	•	•	•	•	•	•	1	. 19
The X.25 Product					•		•	•	•	•	•	•	-	. 20
TCP/IP Networking Ter	rms												1	.21
IP Addresses .					•									.21
Multi-homing									•					. 22
LAN-to-LAN Route	rs													. 22
Subnetting .														. 22
Gateways .		•	•					•				•		. 22
HP 9000 OSI Networking Ov	erview	,		•										.23
Overview														.23
The X.400 Product		•	•	•										.25
The FTAM Product		•	•											. 25
The MMS Product		•	•			•								. 26

The OTS Product							1,0		.27
The X.25 Product		. 10							.27
The LAN Product				١.					.27
OSI Networking Terms									.28
OSI Addresses .									. 28
CLNS and CONS Netwo	orks								.28

Introduction

This booklet describes key networking concepts and provides an overview of HP-UX networking products. The information applies to all HP 9000 computer systems. Any exceptions are specifically noted.

HP-UX networking products described in this booklet include the following:

- LAN/9000 Link.
- X.25/9000 Link.
- OSI (Open Systems Interconnection) Express MAP 3.0 Link
- OTS/9000 (OSI Transport Services)
- ARPA Services/9000.
- NFS Services/9000 (Network File System).
- NS/9000 (Network Services).
- FTAM (File Transfer, Access, and Management).
- MMS (Manufacturing Message Specification).
- X.400/9000 Messaging Service.

Note

The information in this booklet is current at the time of publication but may change after that. For the latest product and ordering information, call your local HP representative.

Networking Concepts

This chapter provides an overview of general networking concepts as they relate to HP 9000 networking products.

For an introduction to general networking concepts, read these sections:

- "Networks and Nodes"
- "Network Addresses"
- "Bus Networks"
- "X.25 Packet Switching Networks"
- "Protocols"

For an overview of how the network handles different communications tasks, read these sections:

- "Network Architecture and the OSI Model"
- "HP-UX Networking"
 - "Services"
 - "Transports"
 - "Links"

Networks and Nodes

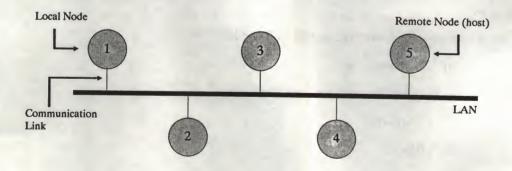
A network is a group of computer systems connected so that they can exchange information and share resources such as disc space, printers and plotters.

A node or host is a computer on a network. The term local node refers to the node or host to which your terminal is physically attached. A remote node is a computer on the network with which your local node can communicate.

Nodes or hosts on a network are connected by **communication links**. A communication link is the hardware (e.g., cables) and executable software that enable network nodes to exchange data. All network nodes that need to exchange data must be connected by the same type of link.

When computers in a network are geographically remote from each other (across cities, states or countries), the network is called a Wide-Area Network (WAN). When the geographic coverage of a network is much smaller (within a building or spread among closely spaced buildings), it is called a Local-Area Network (LAN).

The illustration shows a local area network (LAN) with five nodes, each represented by a circle. Communication links, represented by lines, join the nodes to the LAN.



Example of a Bus Network

In this example, if you are a user logged into node 1 (or host 1), node 1 is your local node. Nodes 2, 3, 4 and 5 are remote nodes.

If you send a message from node 1 to node 5, node 1 is the source node and node 5 is the destination node. Nodes 2, 3, and 4 "see" the message after it is sent from node 1, but pay no attention to it because it is addressed to node 5. So your message follows a route that includes nodes 1 and 5. A route is the sequence of network nodes that a message travels through when it is sent from a source node to a destination node.

Network Addresses

To send a message, a node must be able to provide a network address for the recipient of the message. That is, every message has to have the identity of the recipient (or a connection identifier) attached.

Different types of networks use different addressing schemes. One type of address identifies a particular hardware card on a particular host; another type of address identifies a software process rather than hardware. The key idea is that a network address specifies the destination for a message.

Bus Networks

The figure on the previous page is an example of a bus network. Nodes in a bus network are connected by a linear run of cable. Every node simultaneously reads each message transmitted over the network. The nodes typically process messages addressed to themselves and ignore all other messages. HP 9000 LANs are one of two LAN types, CSMA/CD or token bus, depending on how the nodes access the network.

CSMA/CD Networks

Ethernet¹ and IEEE 802.3² LANs are bus networks. Their network access method is known as Carrier-Sense, Multiple-Access with Collision Detection (CSMA/CD). This means that a node "listens" to see if the network is busy before it transmits. All nodes have equal access to the network and can detect and recover when two nodes attempt to transmit at once.

Ethernet and IEEE 802.3 LANs package the information that moves across the cable differently. An HP 9000 computer can determine which type of data package format a remote node is using. If the remote node can communicate on both types of LANs, the HP 9000 computer can communicate with it using the same data package format that the remote node is using. This makes it possible to use the ARPA product, the NFS Services product, and the NS product on IEEE 802.3 and Ethernet LANs simultaneously.

Token Bus Networks

IEEE 802.4 networks use a "token bus" access method. In a token bus network, a special bit pattern called a "token" circulates among the nodes on the network. A node is permitted to transmit only when it holds the token. Therefore, collisions between nodes seeking simultaneous access to the network cannot occur, and all nodes can be guaranteed access to the network within a known time period. MAP 3.0 networks use the IEEE 802.4 specification; this is partly because of the access guarantee, and partly because IEEE 802.4 is especially suited to harsh manufacturing environments.

⁽¹⁾ The Ethernet LAN is a local area network system developed by Digital Equipment Corp., Intel Corporation and Xerox Corporation. Ethernet is the de facto standard for office automation and distributed processing LANs.

⁽²⁾ The IEEE 802.3 LAN is a networking standard similar to Ethernet that is accepted by the Institute of Electrical and Electronic Engineers.

X.25 Packet Switching Networks

Wide-area networks (WANs) use a technology known as packet switching. With packet switching, messages are broken down into data packets and sent across the network. When the packets reach their destination, they are reassembled into the original messages.

A WAN that uses packet switching is called a Packet Switching Network (PSN). X.25³ is a recommendation that defines the protocol required to access a PSN.

Protocols

A protocol is a set of rules for a particular communication task. It handles the format of information packets, the amount of data they contain, and procedures for exchanging the packets at the interface between the network and the computer. A protocol handler or module is a piece of software that implements a particular protocol.

HP has implemented protocols with wide industry acceptance:

- The TCP/IP protocol supports ARPA, NS, and NFS running over Ethernet links.
- HP's Open Systems Interconnection (OSI) products are based on standards developed by the International Organization for Standardization (ISO). These products provide basic services designed for multivendor interoperability.

HP networking products provide easy migration from the older TCP/IP protocols to the multivendor environment of OSI.

⁽³⁾ Its full name is "CCITT (International Telegraph and Telephone Consultative Committee)

Recommendation X.25," and it is defined in "CCITT Red Book Volume VII Data Communications

Networks Interfaces Recommendations X.20–X.32, 1984".

Gateways, Routers, and Bridges

Gateways, routers, and bridges are devices that enable different networks to communicate with each other. Each device has different capabilities.

Networks with different types of hardware and different protocols, such as TCP/IP and OSI, can communicate with each other via a gateway. Unlike a router or a bridge, a gateway can translate the protocol of one network to a different protocol used by another network.

Networks with different types of hardware but the same kind of networking software can communicate with each other via a router. A router can store and interpret information about networks and network routes, and forward packets to nodes that are not on directly attached networks.

Networks with the same type of LAN hardware and networking software can communicate with each other via a bridge. A bridge cannot forward packets to nodes that are not on directly attached networks.

Network Architecture and the OSI Model

A network architecture is a structured, modular design for networks. The Reference Model for Open Systems Interconnection (OSI) is a network architecture model developed by ISO. HP has based the development of its networking products on ISO's OSI model.

The LAN/9000 network (TCP/IP) and services are not strictly based on ISO OSI standards; however, the OSI model is still useful when discussing various functions in the TCP/IP protocol. On the other hand, the OSI-based networks (OTS/9000 and OSI Express) are implementations of ISO standards.

In the OSI model, communication tasks are assigned to seven logically distinct modules called layers. Each layer performs a specific data communication function. Interfaces between each layer allow each layer to communicate with the layers directly above it and below it. Each layer may also communicate with its peer layer on a remote computer. The function of each layer in the OSI model is described in the following table.

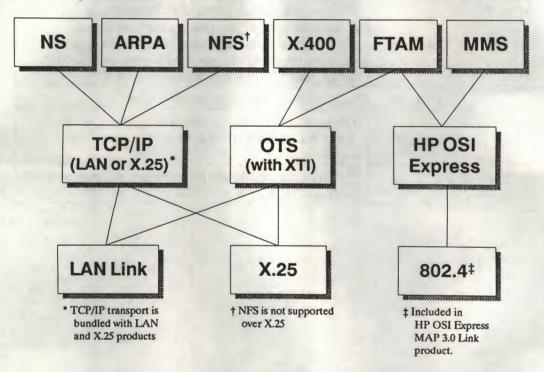
OSI Model

Layer	Layer Name	Layer Function
7	Application	This layer provides network services, including file transfer, terminal access, and other network applications.
6	Presentation	This layer resolves data formats between unlike computers.
5	Session	This layer is the user's link into the network. Connections are established and managed within the Session Layer.
4	Transport	This layer is responsible for end-to-end data integrity. It ensures that data arrives at the remote node without errors. Depending on the class of transports supported in this layer, the transport layer provides flow control, error control, and suppression of duplicated data.
3	Network	This layer routes messages between nodes.
2	Data Link	This layer creates message frames for transmission. It detects transmission errors and controls access to the medium.
1	Physical	The Physical Layer defines the electronic characteristics of the transmission medium.

HP-UX Networking

The functions of networking software are often divided into three categories: services, transports, and links. Each category generally corresponds with certain levels of the OSI model described on the previous page: services correspond with level 7, transports with levels 3 through 6, and links with levels 1 and 2.

As shown in the figure below, HP offers products in each of the three categories. The top row of boxes lists HP-UX service products; the middle row, transport products; and the bottom row, link products. The connecting lines show which services are supported over which transports and links.



Services, Transports, and Links for HP-UX Networking

The sections that follow describe in greater detail the TCP/IP and OSI networking products offered by HP.

Services

When you transfer a file, log in to a remote node, or attach a remote file system to your local node, you are using a network service. Services exist at layer 7 of the OSI model, known as the Application layer. OSI literature often uses the term "Application Services" to distinguish services at this layer from lower layer services.

There are six HP-UX service products:

- ARPA Services.
- NFS Services.
- NS Services.
- **X.400.**
- MMS.
- FTAM.

All services are described in the "HP 9000 TCP/IP Networking Overview" and "HP 9000 OSI Networking Overview" sections of this booklet.

Transports

Transports define how networks route data and ensure its integrity. "Transport functions" generally correspond to layers 3 through 6 of the OSI model. There is often programmatic access to one or more of these layers, for use by advanced application developers who need the connectivity and routing provided at these levels. OSI literature often refers to "Transport Services" or "Network Services" at these layers.

There are three HP-UX transport products:

- The LAN/9000 Link. The transport for TCP/IP networks, which include LANs running ARPA and NFS Services, is part of the LAN/9000 Link product.
- OTS/9000 (with XTI). OTS is HP's primary OSI transport product, supporting X.400 and FTAM.
- HP OSI Express. This is a MAP 3.0 transport, designed for factory automation networks.

Links

Links define how networks physically transmit data from one point to another. They include hardware and software for the lower OSI layers. The hardware includes the physical means of transmission such as interface controllers and cable. The software, corresponding to layers 1 and 2 of the OSI model, defines the way a network takes raw data and packs it into messages that can be transmitted.

There are three HP-UX link products:

- LAN/9000 Link. LAN links are used in local bus networks such as Ethernet and 802.3 networks.
- X.25/9000 Link. X.25 links are used for wide-area networks (WANs).
- HP OSI Express MAP 3.0 Link. This link is used for LANs in manufacturing environments.

The link products are discussed more in the "HP 9000 TCP/IP Networking Overview" and "HP 9000 OSI Networking Overview" sections of this booklet.

HP 9000 TCP/IP Networking Overview

This chapter provides an overview of HP's TCP/IP networking products. It also defines terms that apply to TCP/IP networking.

Overview

HP's TCP/IP networking products allow HP 9000 computers to communicate with other computers in LAN and WAN environments. They include the following products:

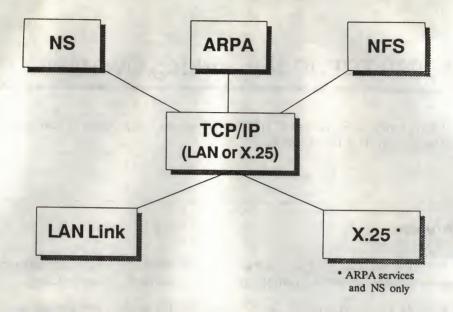
- ARPA Services, a defacto industry standard that provides connectivity and communications in a multivendor network of machines and operating systems.
- NFS Services, a collection of networking services that allow HP 9000 computers to share file systems among computers in a multivendor network.
- NS Services, an HP proprietary collection of networking services that enable HP 9000 computers to communicate with other HP computers as well as some IBM and DEC computers.

The above products run over the following link products:

- LAN/9000, a local-area network link.
- X.25/9000, a wide-area network link.¹

⁽¹⁾ NFS Services are not supported on X.25 links.

The following illustration shows the relationships among these products.



Relationships Between TCP/IP Services, Transports, and Links

The remaining sections of this chapter contain details about each of these products. For the most current information on environments in which the ARPA, NFS, NS, LAN, and X.25 products can be used, contact your local HP representative.

The ARPA Services Product

The ARPA Services product provides the ARPA/Berkeley services. These services originated from the Advanced Research Projects Agency (ARPA) and the University of California at Berkeley (UCB).

The ARPA Services are used to communicate in HP-UX, UNIX, and non-UNIX environments. The Berkeley Services are used to communicate in HP-UX or UNIX environments.

The ARPA Services product enables your HP 9000 computer to communicate on a LAN with other HP 9000 computers and computers from other vendors. These include Sun Microsystems, IBM PC/AT, and DEC VAX VMS and Ultrix computers that are running ARPA or Berkeley software from a non-HP supplier. You can also communicate with Sun Microsystems computers over an X.25 WAN.

To run the ARPA Services software, you must first install the LAN product or the X.25 product or both, depending on your system and the services you want to use.

ARPA Services

The ARPA Services product includes the following:

- File Transfer Protocol (ftp) allows you to transfer files between HP-UX, UNIX, and non-UNIX systems, and perform file management operations on these systems.
- Telnet (telnet) allows you to log into a remote HP-UX, UNIX, or non-UNIX host if you have an account on the remote host and it is running ARPA software. This service may also be used over a LAN to communicate from your HP 9000 to HP 1000 computers.
- Bootstrap Protocol (BootP) allows some diskless systems, such as the HP 700/X terminal, to load network and configuration parameters from a server on the network.
- Trivial File Transfer Protocol (TFTP) allows some diskless systems, such as the HP 700/X terminal, to transfer files containing bootstrap code, fonts, or other configuration information. It can be used in conjunction with BootP.
- Remote Copy (rcp) allows data and program files and directories to be transferred between HP-UX or UNIX hosts on the network. This service also allows your HP 9000 to communicate with HP Vectra PCs and IBM PC/ATs over a LAN.
- Remote Execution (rexec) is used in programs to execute commands on a remote HP-UX or UNIX host.
- Remote Login (rlogin) allows you to log into a remote HP-UX or UNIX host if you have an account on the remote host.

- Remote Shell (remsh) allows you to execute a command on a remote HP-UX or UNIX host if you have an account on the remote host. This service also allows your HP 9000 to communicate with HP Vectra PCs and IBM PC/ATs over a LAN. remsh is the same command as Berkeley's rsh.
- Remote Who (rwho) allows you to list the users on remote systems that are running the rwho daemon. This service is not supported over the X.25 link product.
- Remote Uptime (rupt ime) allows you to list the status of remote systems on the network that are running the rwho daemon. This service is not supported over the X.25 link product.
- fingerd is an HP-UX command that allows remote users to look up user information about your system over the network.
- Sendmail(sendmail), when installed and configured, routes internetwork mail. Because this service uses ARPA's standard Simple Mail Transfer Protocol (SMTP), you can use it to route internetwork mail to remote or local HP-UX, UNIX, and non-UNIX environments that support ARPA protocols.
- BIND (Berkeley Internet Name Domain) name service is an optional network information lookup service. It is an implementation of the ARPA Domain Name System (DNS). Its hierarchical naming scheme allows you to retrieve host names and addresses for any node on the network. It also provides mail routing capability via a list of hosts that will accept mail for an address.
- Gated (gated) is a routing daemon that dynamically determines routing over internets from one node to another. It allows you to specify which networks you want to communicate with and which you do not. Gated handles the RIP, EGP, and HELLO routing protocols.

Interprocess Communication

Berkeley Sockets (BSD IPC) provide interprocess communication used with the Berkeley Services part of the ARPA product. Berkeley Sockets are part of the link products and are described in "The LAN Product" and "The X.25 Product" sections of this chapter.

The NFS Services Product

The NFS Services product enables your HP 9000 computer to share files with other nodes on the same LAN. It gives you remote access to file systems on HP 9000 and Vectra computers, and on non-HP computers (Sun Microsystems, DEC VAX VMS and Ultrix, and IBM PC/AT) running NFS software from non-HP vendors.

Once you attach a remote file system with NFS, most of the user commands you use with your local file system (such as 1s, rm, or cp) will also work with the remote file system that you just attached. This enables project teams to integrate remote data or files into local applications, and to maintain consistent files among team members.

The NFS Remote Procedure Call (RPC) function and Remote Procedure Call Protocol Compiler (RPCGEN) make writing distributed applications easier. RPC uses eXternal Data Representation (XDR), which translates data into a computer-independent data format that simplifies the sharing of data and applications among HP and non-HP computers.

NFS Services

The NFS Services product includes the following:

- Network File System (NFS) provides remote file access to remote file systems for a specified group of hosts.
- Remote Execution Facility (REX) allows users to execute commands on a remote host.
- Network Lock Manager permits cooperating processes to synchronize access to shared files.
- Virtual Home Environment (VHE), an optional service, allows users to configure login environments on remote nodes to mirror login environments on their host nodes.
- Network Information Service (NIS), an optional service, is used to centrally administer network data bases. This allows you to administer user id's, group id's, and passwords from one node. No matter which computer on the network requests data, NIS supplies a consistent view of the data on the network at steady state.

The NFS Services also provides these capabilities:

- Remote Procedure Call (RPC) allows you to develop applications that access files or processes or execute routines on a remote computer on the network. RPC achieves this by using eXternal Data Representation (XDR).
- Remote Procedure Call Protocol Compiler (RPCGEN) assists you in writing RPC applications.
- eXternal Data Representation (XDR) translates machine-dependent data formats to a universal data format that can be used by all network hosts using RPC/XDR. This enables HP and non-HP nodes and operating systems to exchange information on the network.

The NS Product

The NS (Network Services) product is an HP proprietary collection of networking services. These services enable your HP 9000 computer to communicate with other HP 9000, HP 3000, HP 1000, and DEC® VAX®/VMS systems that are running NS software. The NS product includes the following:

- Network File Transfer (NFT) provides the dscopy command to copy files between your HP 9000 and other HP computers on the network using NS software. You may also use NFT to communicate with DEC VAX/VMS computers and IBM PC/ATs that are running NS software.
- VT3K provides the ability to have a virtual terminal (VT) session from an HP 9000 workstation to an HP 3000 system. This gives users of HP 9000 workstations access to applications and data bases on HP 3000 MPE V and MPE XL systems that are connected to the same LAN as the workstations.

Interprocess Communication

NetIPC is the interprocess communication facility used with the NS product. It is part of the LAN product and is described in "The LAN Product" section.

The LAN Product

The LAN/9000 Link product provides HP 9000 computers with a network connection to Ethernet or IEEE 802.3 CSMA/CD LANs. The LAN software and hardware provides the basis for network services, and must be installed before running these services over the LAN.

You can run ARPA Services, NFS Services, and Network Services on the LAN link. You can also use the LAN product without the NS, ARPA and NFS products to write customized interprocess communication or application software.

Interprocess Communication

Interprocess communication allows a process to communicate with another process on the same host or a remote host via system calls that access communication connection entities called sockets. The LAN product provides two interprocess communication (IPC) facilities: NetIPC and Berkeley Sockets (BSD IPC).

- NetIPC enables processes running on HP 9000 nodes on the network to exchange information among other HP 9000, HP 1000 A-Series, HP 3000 MPE-V and MPE-XL, HP Vectra PC, and IBM PC nodes on the network. NetIPC provides an interface between Application Layer services, such as ARPA, NFS, or NS, and transport protocols in the Transport Layer, such as TCP/IP. A module in NetIPC, called the socket registry, translates user-defined names into machine addresses.
- Berkeley Sockets (BSD IPC) enable processes running on UNIX nodes on the network to exchange information. HP's implementation of sockets is based on the IPC in the Berkeley Software Distribution of UNIX, version 4.3 (4.3 BSD).

Link Level Access

Link Level Access (LLA) allows you to implement special-purpose network protocols by directly accessing the network interface drivers. LLA may be used on HP 9000 computers.

The X.25 Product

The X.25/9000 Link product provides HP 9000 computers with a connection to public and private X.25 WANs. The X.25 software and hardware provides the basis for network services, and must be installed before running these services over the WAN.

You can run ARPA Services (except ruptime and rwho) and Network Services on the X.25 link. You may also use the X.25 product without the ARPA and NS products to write customized interprocess communication or application software.

Interprocess Communication with Berkeley Sockets

Interprocess communication allows a process to communicate with another process on the same host or a remote host via system calls that access communication connection entities called sockets. The X.25 product provides a Berkeley Sockets Interprocess Communication (BSD IPC) facility that is implemented in one of the following ways:

- Via TCP/IP or UDP/IP at the OSI Transport Layer (Layer 4).
- By directly accessing the X.25 Packet Layer (X.25 Layer 3; OSI Layer 3).

Refer to the X.25 Programmer's Guide for details.

TCP/IP Networking Terms

The following terms commonly appear in documents and literature about TCP/IP networks.

IP Addresses

A node can have several network interface cards installed in it. Each of these network interface cards must have a unique internet address. The internet address enables a node to recognize communications that are addressed to it.

Because it is easier to refer to nodes by names than by internet addresses, each node on the network is also assigned a name. Depending on the type of network services you are using, you assign node names with either the hostname or the nodename command.

■ The ARPA Services and the NFS Services use the host name assigned with the hostname command. These services use a routine to map remote host names to internet addresses. The routine accesses the database that is stored in the file /etc/hosts, or accessed via Network Information Service (NFS) or BIND (ARPA/Berkeley).

For you to connect to other hosts, their host names and internet addresses must be in your hosts database. For other hosts to connect to your host, your host name and internet address must be in their hosts database.

Note that ARPA Services and NFS Services may also use internet domain-style host names instead of names assigned with the hostname command.

The Network Services (NS) product uses the node name assigned with the nodename command. NS also uses a different method to map remote host names to internet addresses. It broadcasts a Probe request on the network for the internet address associated with the node name of interest. The host with that node name, or another host responding to Probe requests by proxy, responds with the requested internet address.

Multi-homing

An HP 9000 computer can physically contain more than one network interface card. This capability is called multi-homing. The advantage of multi-homing is that a computer can have multiple internet addresses. Multiple internet addresses allow you to use the same computer to communicate with many LANs or WANs.

LAN-to-LAN Routers

With the LAN/9000 product, an HP 9000 computer can serve as a LAN-to-LAN router. As such, it can forward messages between two networks. A router physically contains more than one network interface card. This capability, called multi-homing, allows the computer to be connected to multiple networks at the same time. This capability also permits connections in WAN (Wide Area Network), WAN-to-LAN, and WAN-to-WAN configurations.

Subnetting

Subnetting is an internet addressing scheme that allows you to divide a logical network into several smaller physical networks. Dividing your network into smaller subnetworks, if well-planned, increases the overall efficiency of your network by reducing congestion.

Gateways

A network gateway is a device used to connect two or more networks together. The gateway routes information among the networks to which it is connected. Sometimes a gateway with the same type of network interface cards is referred to as a router or an IP router. An X.25 to LAN gateway is also referred to as an IP router for the TCP/IP traffic.

HP 9000 OSI Networking Overview

This chapter provides an overview of HP's OSI networking products. It also defines terms that apply to OSI networking.

Overview

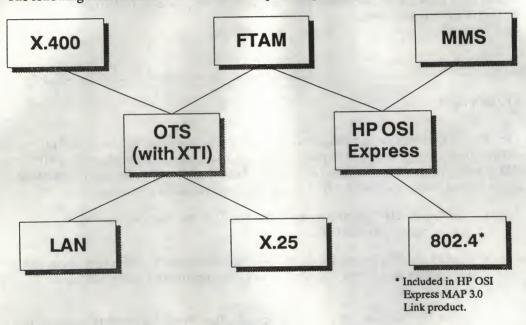
The HP-UX OSI solution is a collection of OSI products developed and integrated to satisfy industry and government requirements for standard multivendor networking. HP's OSI offerings demonstrate a commitment to standards-based, non-proprietary networking for multivendor interoperability. HP-UX OSI products include the following:

- X.400, a standard electronic messaging (mail) service that can be used for multivendor electronic mail.
- FTAM, the File Transfer, Access and Management service. FTAM is a standard file transfer and file management service that operates in a multivendor environment.
- MMS, the Manufacturing Message Specification. MMS is a standard language for communicating with factory automation devices such as robots or programmable language controllers (PLCs).
- OTS, the OSI Transport Service, which supports both FTAM and X.400 services.
 OTS includes programmatic access to the transport layer via the X-Open Transport Interface (XTI).

The above products run over the following link products:

- X.25/9000, a wide-area network link.
- LAN/9000, a local-area network 802.3 link.
- HP OSI Express MAP 3.0 Link, a network link that supports HP's MAP 3.0 services on an IEEE 802.4 network.

The following illustration shows the relationships among these products.



Relationships Between OSI Services, Transports, and Links

The remaining sections of this chapter contain details about each of these products. For the most current information on environments in which these products can be used, contact your local HP representative.

The X.400 Product

The X.400 product offers standards—based electronic mail for HP 9000 computers. With X.400, HP-UX mail users can send and receive electronic mail messages throughout a multivendor network. A designated HP-UX system running X.400 serves as a gateway, providing access to the X.400 environment for multiple HP-UX systems.

The X.400 product conforms to OSI specifications, including the 1984 CCITT X.400 specification and related NIST, COS, and European standards (CEPT (A311) and CEN/CENELEC (A3211)). The X.400 product provides format and text conversion, addressing, and other common electronic mail functions.

The interface to X.400 is through the familiar ARPA sendmail mail utility. Future releases are expected to support a direct user interface to X.400.

The FTAM Products

HP has implemented the ISO File Transfer, Access and Management Standard (ISO 8571), called FTAM (pronounced eff' tam). FTAM provides true multivendor file system interoperability for HP 9000 computers. It permits transfer, access or management of defined file types between HP 9000 and diverse OSI end systems, regardless of their hardware or operating system.

The basic capabilities of FTAM are the following:

- Text and binary file transfer.
- Record-level access to remote files.
- Management of remote files.

HP offers two FTAM implementations, targeted at two distinct markets:

■ HP FTAM/9000 addresses the need for data exchange between dissimilar computers in technical, office, and scientific environments. FTAM/9000 is a fully compliant US GOSIP Version 1 implementation of FTAM. Running over OTS, FTAM/9000 is also compatible with principal European (CEN/CENELEC, UK GOSIP) and Pacific Region (POSI) standards. HP FTAM/9000 is designed to coexist on networks with TCP/IP and ARPA services. In this configuration, TCP/IP and OSI protocol stacks share existing 802.3 or X.25 links.

■ HP MAP 3.0 FTAM addresses the need for data exchange in multivendor manufacturing environments. FTAM, used with the HP OSI Express MAP 3.0 Link, connects HP 9000 (Series 600, 700, and 800) computers to broadband or carrierband 802.4 MAP 3.0 networks.

HP's FTAM products include three key interfaces:

- An interactive, ftp-like interface.
- A command-line, rep-like interface.
- A programmatic interface for C.

The MMS Product

HP has implemented the ISO draft standard ISO/DIS 9506, (Manufacturing Message Specification). MMS is the language which MAP-connected cell controllers use to direct the activities of factory-floor devices such as robots, PLCs (programmable logic controllers), and NC (numerical control) machines.

HP MAP 3.0 MMS addresses the need for device and process control in multivendor manufacturing environments. MMS implements comprehensive, direct control of factory-floor devices that conform with MAP 3.0. Control is implemented through specialized communication capabilities such as read/write variables and start/stop/resume programs.

The interface to HP's MMS product is the industry-standard programmatic (C-language) interface, commonly called MMSI. Over 90 functions are available to the MMS application developer. Key functions within MMS include the following:

- Context (connection) Management.
- Variable Access.
- VMD Support.
- Program Invocation Management.
- Domain Management.
- File Management.
- Operator Communications.

MMS for HP 9000 (Series 600, 700, and 800) computers uses the HP OSI Express MAP 3.0 Link, a fully compliant IEEE 802.4 implementation. MMS can also run over IEEE 802.3 networks via the OTS transport.

The OTS Product

OTS, the OSI Transport Service, is HP's general purpose transport for OSI networking. It consists of layers four and five of the OSI network model. It can use either the X.25 link or LAN (IEEE 802.3) link, and supports FTAM, MMS, and X.400 services.

OTS includes the X-Open Transport Interface (XTI), which provides programmatic access to layer 4 (Transport) of the OSI network model. XTI provides developers of specialized applications with access to networks conforming to OSI standards. Using XTI is similar to using Berkeley sockets.

The X.25 Product

The X.25/9000 Link product provides a network connection to public and private X.25 packet-switching networks for HP 9000 computers. An X.25 link requires at least OTS (and most often FTAM or X.400) to comprise a communications subsystem.

The X.25 product is certified on major public and private X.25 networks. It complies with the 1980 and 1984 CCITT recommendation for X.25, and with ISO 7776 and 8208.

The LAN Product

The LAN/9000 Link product provides OTS with connectivity to an IEEE 802.3 network. It is supported on both HP 9000 computers. OTS uses link-level access (LLA) to the LAN card to gain access to the data link and physical layers of an 802.3 network.

OSI Networking Terms

The following terms commonly appear in documents and literature about OSI networks.

OSI Addresses

Depending on the service involved, OSI networks use different addressing schemes to identify message destinations. HP's OSI services use one of two addressing methods:

- X.400 uses Originator/Recipient (O/R) addresses to specify destinations for messages.
- FTAM and MMS use Directory Distinguished Names (DDNs) to identify message destinations.

Each DDN or O/R address is unique, and consists of multiple attributes (such as country, organization, or name) that fully specify the destination. O/R addresses and DDNs are configured by the network manager when the service is installed. The exact configuration procedure depends on which transport (OTS or OSI Express) underlies the service.

CLNS and CONS Networks

CONS stands for Connection Oriented Networking Service. CLNS stands for Connectionless Network Service. These terms apply to layers 3 or 4 of the network, and describe how two nodes interact.

In a CONS network, two systems establish a network-layer connection at the beginning of their communication. The connection is broken at the termination of the communication. An analogy can be made to a phone connection, which you establish by dialing and terminate by hanging up. CONS networks are typical where there are a large number of potential destinations available over a less reliable medium. For example, X.400 typically runs transport classes TP2 or TP0 over CONS on an X.25 link.

In a CLNS network, there is no network-layer connection between communicating systems. A courier service might be used to illustrate this type of communication. You give your message to the messenger, and trust it to deliver the message. Similarly, a computer puts its message on the CLNS network, and trusts the network to deliver the message. CLNS networks are typical where the potential destinations are fewer and well-known, and the delivery medium is highly reliable. For example, HP's FTAM typically runs transport class TP4 over CLNS on an 802.3 (LAN) link.

Arranged aiphabetically by country

Please send directory corrections to:

Test & Measurement Catalog Hewlett-Packard Company 3200 Hillview Avenue Palo Alto, CA 94304 Tel: (415) 857-4706 Fax: (415) 857-3880

HEADQUARTERS OFFICES

If there is no sales office listed for your area, contact one of these headquarters offices.

ASIA

Hewlett-Packard Asia Ltd. 22/F Bond Centre, West Towe 89 Queensway, Central HONG KONG G.P.O. Box 863, Hong Kong Tel: 5-8487777 Telex: 76793 HPA HX Cable: HPASIAL TD

CANADA

Hewlett-Packard (Canada) Ltd. 6877 Goreway Drive MISSISSAUGA, Ontario L4V 1M8 Tel: (416) 678-9430 Fax: (416) 678-9421

EASTERN EUROPE

Hewlett-Packard Ges.m.b.h. Lieblgasse 1 P.O. Box 72 A-1222 VIENNA, Austria Tel: (222) 2500 Telex: 1 3 4425 HEPA A

NORTHERN EUROPE

Hewlett-Packard S.A. V. D. Hooplaan 241 P.O. Box 999 NL-118 LN 15 AMSTELVEEN The Netherlands Tel: 20 5479999

SOUTH EAST EUROPE

Hewlett-Packard S.A.
World Trade Center
110 Avenue Louis-Casai
1215 Cointrin, GENEVA, Switzerland
Tel: (022) 98 96 51
Telex: 27225 hpser
Mail Address:
P.O. Box
CH-1217 Meyrin 1
GENEVA

MIDDLE EAST AND CENTRAL AFRICA Hewlett-Packard S.A.

International Sales Branch Middle East/Africa 7, rue du Bois-du-Lan P.O. Box 364 CH-1217 Meyrin 1 GENEVA Switzerland Tel: (41/22) 780 7111 Fax: 783 7535

Switzerland

3

European Operations Hewlett-Packard S.A. 150, Route du Nant d'Avril 1217 Meyrin 2 GENEVA, Switzerland Tel: (41/22) 780 .8111 Fax: (41/22) 780 .8542

UNITED KINGDOM Hewlett-Packard Ltd.

Nine Mile Ride WOKINGHAM Berkshire, RG 113LL Tel: 0344 773100 Fax: (44/344) 763526

UNITED STATES OF AMERICA

Customer Information Center (800) 752-0900 6:00 AM to 5:00 PM Pacific Time

EASTERN USA

Hewlett-Packard Co. 4 Choke Cherry Road ROCKVILLE, MD 20850 Tel: (301) 670-4300

MIDWESTERN USA

Hewlett-Packard Co. 5201 Tollview Drive ROLLING MEADOWS, IL 60008 Tel: (312) 255-9800

SOUTHERN USA

Hewlett-Packard Co. 2015 South Park Place ATLANTA, GA 30339 Tel: (404) 955-1500

WESTERN USA

Hewlett-Packard Co. 5161 Lankershim Blvd. NORTH HOLLYWOOD, CA 91601 Tel: (818) 505-5600

OTHER INTERNATIONAL AREAS

Hewlett-Packard Co. Intercontinental Headquarters 3495 Deer Creek Road PALO ALTO, CA 94304 Tel: (415) 857-5027 Telex: 034-8300 Cable: HEWPACK

Hewlett-Packard Trading S.A. Bureau de Liaison/Bureau de Spport Villa des Lions 9, Hai Galloul **DZ-BORDJ EL BAHRI** Tel: 76 02 07 Fax: 281 0387

ANGOLA

Telectra Angola LDA
Empresa Técnica de Equipamentos
16 rue Cons. Julio de Vilhema
LUANDA
Tel: 35515,35516
Telev: 3134

ARGENTINA

Hewlett-Packard Argentina S.A. Montaneses 2140/50 1428 BUENOS AIRES Tel: (54/1) 781 4059 (54/1) 781-4090

Laboratorio Rodriguez Corswant S.R.L. Misiones, 1156 - 1876 Bernal, Oeste BUENOS AIRES Tel: 252-3958, 252-4991

Argentina Esanco S.R.L. A/ASCO 2328 1416 BUENOS AIRES Tel: 541-58-1981, 541-59-2767 Telex: 22796 HEW PAC-AR

AUSTRALIA Customer Information Centre Tel: (008) 033821

Adelaide, South Australia Office Hewlett-Packard Australia Ltd. PARKSIDE, S.A. 5063 153 Greenhill Road ADELAIDE (Parkside) Sales Tel: (61-8-) 272-5911 Fax: (61/8) 373-1398

Brisbane, Queensland Office

Hewlett-Packard Australia Ltd. 10 Payne Road THE GAP, Queensland 4061 Tel: 61-7-300-4133 Telex: 42133 Cable: HEWPARD Brisbane

Canberra, Australia Capital Territory Office

Hewlett-Packard Australia Ltd. Thynne Street, Fern Hill Park BRUCE, A.C.T. 2617 P.O. Box 257, JAMISON, A.C.T. 2614 Tel: 61-62-51-6999 Telex: 62650 Cable: HEWPARD Canberra

Melbourne, Victoria Office

Hewlett-Packard Australia Ltd. 31-41 Joseph Street P.O. Box 221 BLACKBURN, Victoria 3130 Tel: (61/3) 895-2895 Fax: (61/3) 898-7831 Cable: HEWPARD Melbourne

Perth, Western Australia Office

Hewlett-Packard Australia Ltd. Herdsman Business Park Cnr. Hasler & Gould Strs. Osborne Park CLAREMONT, W.A. 6017 Tel: (61/9) 242 1414 Fax: (61/9) 242-1682 Cable: HEWPARD Perth

Sydney, New South Wales Office

Hewlett-Packard Australia Ltd. 17-23 Talavera Road P.O. Box 308 MORTH RYDE, N.S.W. 2113 Sydney, Australia Tei: (61/2) 888-4444 Fax: (61/2) 888-9072 Cable: HEWPARD Sydney

AUSTRIA Hewlett-Packard GmbH

Verkaufsbuero Graz Grottenhofstrasse 94 A-8052 GRAZ Tel: 43-316-291-5660 Telex: 312375

Hewlett-Packard GmbH Lieblgasse 1 P.O. Box 72 A-1222 VIENNA Tel: (43/222) 2500 Fax: (48/222) 2500 Ext 444

BAHRAIN Modern Electronic

Establishment Hewlett-Packard Division P.O. Box 22015 RIYADH 11495 SAUDI ARABIA Tel: (966/1) 4763030 Telex: 595 (0495) 202049

Wael Pharmacy P.O. Box 648 MANAMA Tel: 256123 Telex: 8550 WAEL BN

BELGIUM

Hewlett-Packard Belgium S.A./N.V. Blvd de la Woluwe, 100 Woluwedal 120/29 761.31.11 Fax: (32/2) 763.06.13

BENIN

S.I.T.E.L. Immeuble le General Av. General de Gaulle P.O. Box 161 ABIDJAN 01 Ivory Coast Tel: 32 12 27 Telex: 22149

BERMUDA

Applied Computer Technologies Atlantic House Building P.O. Box HM 2091 Par-La-Ville Road HAMILTON 5 Tet: 295-1616 Telex: 380 3589/ACT BA

BOLIVIA

Arrellano Ltda Av. 20 de Octubre #2125 Casilla 1383 LA PAZ Tel: 368541

Siser Ltda. (Sistemas de Importacion y Servicios Ltda.) Gabriel Gozalvez 221 Casilla 4084 LA PAZ Tel: (591/2) 340962/ 363365/343245 Fax: 35-9268

BRAZIL

Hewiett-Packard do Brasil S.A. Praia de Botafago 228-A-514 6. AND.-CONJ. 601 Edificio Argentina - Aia A 22250 RRO DE JANEIRO, RJ Tel: (55/21) 552-6422 Telex: 21905 HPBR BR Cable: HEWPACK Rio de Janeiro

BRUNEI

Komputer Wisman Sdn Bhd G6, Chandrawaseh Cmplx, Jalan Tutong P.O. Box 1297, BANDAR SENI BEGAWAN NEGARA BRUNI DARUSSALAM Tel: 673-2-2000-70/26711

BURKINA FASSO

S.I.T.E.L.
Immeuble le General
Avenue General de Gaulle
P.O. Box 161
ABIDJAN 01
Ivory Coast
Tel: 32 12 27
Telex: 22149

CAMEROON

R.T.I. 175 Rue Blomet 75015 PARIS France Tel: (1) 45 31 0906 Telex: 203376 Fax: (1) 45 31 09 18

CANADA

Alberta

Hewlett-Packard (Canada) Ltd. 3030 3rd Avenue N.E. CALGARY, Alberta T2A 6T7 Tel: (1/403) 235-3100 Fax: (1/403) 272-2299

Hewlett-Packard (Canada) Ltd. 11120-178th Street EDMONTON, Alberta T5S 1P2 Tel: (1/403) 486-6666 Fax: (1/403) 489-8764

SALES OFFICES

Arranged alphabetically by country (cont'd)

CANADA (Cont'd)

British Columbia Hewlett-Packard (Canada) Ltd.

10691 Shellbridge Way RICHMOND. British Columbia V6X 2W8 Tel: (1/604) 270-2277

Fax: (1/604) 270-0859

Manitoba

Hewlett-Packard (Canada) Ltd. 1825 Inkster Blvd WINNIPEG, Manitoba R2X 1R3 Tel: (204) 694-2777

New Brunswick Hewlett-Packard (Canada) Ltd.

814 Main Street MONCTON, New Brunswick E1C 1E6 Tel: (506) 855-2841

Nova Scotia

Hewlett-Packard (Canada) Ltd. 201 Brownlow Avenue DARTMOUTH, Nova Scotia B3B 1W2 Tel: (1/902) 469-7820 Fax: (1/902) 468-2817

Hewlett-Packard (Canada) Ltd. 475 Hood Rd., Unit #2 MARKHAM, L3R 8H1 Tel: (416) 479-1770

Ontario

Hewlett-Packard (Canada) Ltd. 552 Newbold Street LONDON, Ontario N6E 2S5 Tel: (1/519) 686-9181 Fax: (1/519) 686-9145

Hewlett-Packard (Canada) Ltd. 6877 Goreway Drive MISSISSAUGA, Ontario L4V 1M8 Tel: (1/416) 678-9430 Fax: (1/416) 673-7253

Hewlett-Packard (Canada) Ltd. 2670 Queensview Dr. OTTAWA, Ontario K2B 8K1 Tel: (1/613) 820-6483 Fax: (1/613) 820-0377

Hewlett-Packard (Canada) Ltd. 3790 Victoria Park Ave. WILLOWDALE, Ontario M2H 3H7 Tel: (1/416) 499-2550

Hewlett-Packard (Canada) Ltd. 17500 Trans Canada Highway South Service Road KIRKLAND, Quebec H9J 2X8 Tel: (1/514) 697-4232 Fax: (1/514) 697-6941

Saskatchewan

Hewlett-Packard (Canada) Ltd. #1, 2175 Airport Rd. SASKATOON, Saskatchewan S7L 7E1 Tel: (306) 242-3702

CHILE

Ricardo Borzutsky Avanzados Sistemas de Conocimientos S. A. Austria 2041 SANTIAGO America del Su Tel: (562) 223-5946/6148

CHINA, People's Republic of

China Hewlett-Packard Co., Ltd. 22/F Bond Centre, West Tower 89 Queensway, Central HONG KONG Tel: (852/5) 8487777 Fax: (852/5) 868 4997

China Hewlett-Packard Co., Ltd. P.O. Box 9610, Beijing 38 Bei San Huan X1 Road Shuang Yu Shu, Hai Dian District BEIJING

Tel: 256-6888 Fey: 256-3207

China Hewlett-Packard Co., Ltd. 23/F Shanghai Union Bullding 100 Yan An Road SHANG-HAI Tel: 203-240 Fax: 202-149

COLOMBIA

Instrumentación H. A. Langebaek & Kier S.A. Carrerra 4A No. 52A-26 Apartado Aereo 6287 BOGOTA 1, D.E. Tel: 212-1466 Telex: 44400 INST CO Cable: AARIS Booota

CONGO

Sema-Metra 16-18 Rue Barbes 92126 Montrouge Cedex EDANCE Tel: (1) 657/300 Telex: 200601 Semetra Fax: (1) 46 56 96 53

COSTA RICA

Cientifica Costarricense S.A. Avenida 2 Calle 5 San Pedro de Montes de Oca Apartado 10159 SAN IOSÉ Tel: 9-011-506-243-820 Telex: 3032367 GALGUR CR

Continex S.A. Avenida 10C Apartado 746-1000 34-36 SAN JOSE Tel: (506) 33-0933 Telex: 2310 Continex CR Egy. 21-6905

O. Fischel R. Y. Cia. S.A. Apartados 434-10174 SAN JOSE Tel: 23-72-44 Telex: 2379 Cable: OFIR

CYPRUS

Hellamco - M. Cotovannis 2. Sikelianou St. & Kifissias Av. P.O. Boy 65074 N. Psvhiko 15410 ATHENS Greece Tel: 647 79 426, 647 79 427

Telerexa Ltd. P.O. Box 1152 Valentine House 8 Stassandrou St. NICOSIA

Telex: 224903

Tel: 45 628, 62 698 Telex: 5845 tlrx cy DEMSTAR Ltd.

P.O. Box 2260 NICOSIA Cyprus Tel: 44 10 64 Telex: 3085

Fax: 46 46 35 DENMARK

Hewlett-Packard A/S Kongeveien 25 3460 BIRKEROD Tel: (45/42) 816640 Fax: (45/42) 815810

Hewlett-Packard A/S Rolighedsvej 32 DK-8240 RISSKOV, Aarhus Tel: 45-06-17-6000 Telex: 37409 hpas dk

DOMINICAN REPUBLIC

Microprog S.A. Juan Tomás Mejla y Cotes No. 60 Arroyo Hondo SANTO DOMINGO Tel: 565-6268 Telex: 4510 ARENTA DR (RCA)

ECUADOR

CYEDE Cia I tda Avenida Eloy Alfaro 1749 y Belgica Casilla 6423 CCI QUITO Tel: 9-011-593-2-450975 Telex: 39322548 CYEDE ED

International Engineering Associates 6 El Gamea Street Agouza Tel: 71-21-681 348 0904 Telex: 93830 IEA UN Cable: INTEGASSO

EL SALVADOR

IPESA de El Salvador S.A. 29 Avenida Norte 1223 SAN SAI VADOR Tel: 9-011-503-266-858 Telex: 301 20539 IPESA SAL

ETHIOPIA

RTI 175 rue Blomet 75016 PARIS France Tel: (1) 45 31 09 06 Telex: 203376 Fax: (1) 45 31 09 18

FINLAND

Hewlett-Packard Finland Field Oy Niittylanpolku IO 00620 HELSINKI Tel: (90) 757-1011 Telex: 122022 Field SF

Hewlett-Packard Ov Plienankalliontie 17 02200 ESPOO Tel: (358/0) 88721 Fax: (358/0) 887 2277

Hewlett-Packard Ov Văinônkatu 9 C 40100 JYVÄSKYLÄ Tel: (358/41) 21 85 11

Hewlett-Packard Ov Valtatie 57 90500 OULU Tel: (358/81) 340 144

FRANCE

Hewlett-Packard France 7 I Mercure B **Rue Berthelot** 13763 Lee Millee Codey AIX-EN-PROVENCE Tel: 33-42-59-41-02 Telex: 410770F

Hewlett-Packard France ZA Kergaradec Rue Fernand Forest 29239 GOUEESNOU (Brest) Tel: (98) 41-87-90

Hewlett-Packard France Chemin des Mouilles Boite Postale 162 69131 ECULLY Cedex (Lyon) Tel: (33) 72-29-32-93 Telex: 310617F

Z.I. Mercure B Rue Berthelot F-13763 LES MILLES Cédev Aix-en-Provence Tel: (33/42) 59-41-02 Teley: 410770

Fax: 594872

Hewlett-Packard France

Hewlett-Packard France Parc Club des Tanneries **Batiment B4** 4, Rue de la Faisanderie 67381/LINGOLSHEIM (Strasbourg) Tel: (88) 76-15-00 Teley: 890141F

Hewlett-Packard France Parc d'activités Cadéra Quartier Jean-Mermoz Avenue du Président JF Kennedy 33700 MÉRIGNAC (Bordeaux) Tel: (33) 56-34-00-84 Telex: 550105F

Hewlett-Packard France Miniparc-ZIRST Chemin du Vieux Chêne 38240 MEYLAN (Grenoble) Tel: (76) 90-38-40

Hewlett-Packard France Ru de l'Hôtellerie Le Petit Bel Air 44470 CARQUEFOU (Nantes) Tel: 40-30-38-38 Telex: 711085F

Hewlett-Packard France Parc Tertiaire Héllopolls Route de Micv 45380 La CHAPELLE ST MESMIN (Orléans) Tel: 38-43-93-56 Telex: 783 497F

Hewlett-Packard France Zone Industrielle de Courtaboeuf 1 av du Canada 91947 LES ULIS Cedex (Orsav) Tel: 69-82-60-60 Telex: 600048F

R.T.I. (Realisations Telematiques Internationales) 175, rue Blomet F-75015 PARIS Tel: (33/1) 45310906 Telex: 42/203376

Hewlett-Packard France Parc d'activités de la Poterie Rue Louis Kerautel-Botmel **35000 RENNES** Tel: 99-51-42-44 Teley: 740912F

Hewlett-Packard France 45, rue des 3 Soeurs Centre d'Affaires Parls Nord II F-93420 Villepinte B P 60020 F-95971 ROISSY CHARLES DE GAULLE Cédex Tel: (33/48) 91-68-00 Telex: 232366 Fay: 632183

Hewlett-Packard France

PAT I avatine 3, rue Jacques Monod **BP 185** 76136 MONT-ST-AIGNAN (Rouen) Tel: 35-59-19-20 Telex: 770035F

Hewlett-Packard France Innoparc BP 167 - Voie n°7 31328 LABEGE Cedex (T .Juse) Tel: 61-39-11-40 Telex: 531639F

Hewlett-Packard France Les Cardoulines **Batiment B2** Route des Dollnes Parc d'activite de Valbonne Sophia Antipolis 06560 VALBONNE (Nice) Tel: 93-65-39-40

Hewlett-Packard France Parc d'activité des Prés 1, Rue Papin Cedex 59658 VILLENEUVE D'ASCQ Tel: 20-91-41-25 Telex: 160124F

FRENCH WEST INDIES (Antilles)

R.T.I. 175, Rue Blomet 75015 PARIS FRANCE Tel: (1) 45 31 09 06 Telex: 203376 Fax: (1) 45 31 09 18

GABON

R.T.I. Cameroon Distribution/Services B.P. 3899 DOULA, CAMEROON (Please contact R.T.I. France.) Tele: (237) 423291 Telex: 970/5385

R.T.I. 175, rue Blomet 75015 PARIS France Tel: (1) 45 31 09 06 Telex: 203376 Fax: (1) 45 31 09 18

GERMAN FEDERAL REPUBLIC

Hewiett-Packard GmbH Vertriebzentrale Deutschland Hewiett-Packard-Strasse Postfach 1641 D-6380 BAD HOMBURG v.d.H Tel: (06172) 400-0 Telex: 410 844 hpbhg

Hewiett-Packard GmbH Geschäftsstelle Keithstrasse 2-4 D-1000 BERLIN 30 Tel: (030) 21 99 04-0 Telex: 018 3405 hpbin d

Hewiett-Packard GmbH Verbindungsstelle Bonn Friedrich-Ebert-Allee 26 5300 BONN Tel: (0228) 234001 Telex: 8869421

Hewlett-Packard GmbH Vertriebszentrun Südwest Schickardstrasse 2 D-7030 BÖBLINGEN Posttach 1427 Tel: (49/7031) 645 Fax: (49/7031) 645-429

Hewlett-Packard GmbH Zeneralbereich Mktg Herrenberger Strasse 130 D-7030 BÖBLINGEN Tel: (49/7031) 14-0 Fax: (49/7031) 14-2999

3

Hewlett-Packard GmbH Geschäftsstelle Schleefstr. 28a D-4600 DORTMUND-41 Tel: (0231) 45001 Telex: 822858 hepdod

Hewlett-Packard gmbH Reparaturzentrum Frankfurt Berner Strasse 117 6000 FRANKFURT/MAIN 60 Tel: (069) 500001-0 Telex: 413249 hpffm Hewlett-Packard GmbH Vertriebszentrum Nord Kapstadtring 5 D-2000 HAMBURG 60 Tel: 49-40-63-804-0 Teles: 021 63 032 hohb d

Hewlett-Packard GmbH Geschäftsstelle Heidering 37-39 D-3000 HANNOVER 61 Tel: (49/511) 5706-0 Fax: (49/511) 5706-126

Hewlett-Packard GmbH Geschäftsstelle Rosslauer Weg 2-4 D-6800 MANNHEIM Tel: 49-0621-70-05-0 Telex: 0462105 hpmhm

Hewlett-Packard GmbH Geschäftssteile Messerschmittstrasse 7 D-7910 NEU ULM Tel: 49-0731-70-73-0 Telex: 0712816 HP ULM-D

Hewlett-Packard GmbH Geschäftsstelle Emmericher Strasse 13 D-8500 NÜRNBERG 10 Tel: (0911) 5205-0 Telex: 0623 860 honba

Hewlett-Packard GmbH Vertriebszentrum Ratingen Berliner Strasse 111 D-4030 RATINGEN Postfach 31 12 Tel: (02102) 494-0 Telex: 589 070 hprad

Hewlett-Packard GmbH Vertriebszentrum Muchen Eschenstrasse 5 D-8028 TAUFKIRCHEN Tel: 49-89-61-2070 Telex: 0524985 hpmch

Hewlett-Packard GmbH Geschäftsstelle Ermlisallee 7517 WALDBRONN 2 Postfach 1251 Tel: (07243) 602-0 Telex: 782 838 hepk

GREAT BRITAIN See United Kingdom

GREECE
Hewlett-Packard Hellas
32, Kiffissias Avenue
15125 Amaroussion
ATHENS
Greece
Tel: 6828811

Telex: 216588 hpat gr

Fax: 6832978

GUATEMALA
IPESA DE GUATEMALA
Avenida Reforma 3-48, Zona 9
GUATEMALA CITY
Tel: 316627, 317853,66471/5
9-011-502-2-316627
Telex: 3055765 IPESA GU

GUINEA

R.T.I. 175, Rue Blomet 75015 PARIS France Tel: (1) 45 31 09 06 Telex: 203376 Fax: (1) 45 31 09 18

HONG KONG

Hewlett-Packard Asia, Ltd.
22/F, West Tower Bond Centre
89 Queensway Central
HONG KONG
Telsozoft State State

ICELAND Hewlett-Packard Iceland

Hoefdabakka 9 112 REYKJAVIK Tel: 354-1-67-1000 Telex: 37409 Fax: 354-1-673031

INDIA

Computer products are sold through Blue Star Ltd. All computer repairs and maintenance service is done through Computer Maintenance Corp.

Blue Star Ltd.
B. D. Patel House
Near Sardar Patel Colony
AHMEDABAD 380 014
Telex: 0121-234
Cable: BLUE FROST

Blue Star Ltd. 40/4 Lavelle Road BANGALORE 560 001 Tel: 57881, 867780 Telex: 0845-430 BSLBIN Cable: BLUESTAR

Blue Star Ltd.
Sahas
414/2 Vir Savarkar Marg
Prabhadevi
BOMBAY 400 025
Tel: 422-6155
Telex: 011-71193 BSSS IN
Cable: FROSTBLUE

Blue Star Ltd.
Kalyan, 19 Vishwas Colony
Alkapuri, BARODA, 390 005
Tel: 65235, 65236
Cable: BLUE STAR

Blue Star Ltd.
7 Hare Street
P.O. Box 506
CALCUTTA 700 001
Tel: 230131, 230132
Telex: 031-61120 BSNF IN
Cable: BLUESTAR

Blue Star Ltd.
13 Community Center
New Friends Colony
NEW DELNI 110 065
Tel: 682547
Telex: 031-2463
Cable: BLUEFROST

Blue Star Ltd. 2-2-47/1108 Bolarum Rd. 8ECUNDERABAD 500 003 Tel: 72057, 72058 Telex: 0155-459 Cable: BLUEFROST

Blue Star Ltd.
T.C. 7/603 Poornima
Maruthunkuzhi
TRIVANDRUM 695 013
Tel: 65799, 65820
Telex: 0884-259
Cable: BLUESTAR

Hewlett-Packard India Meridian Commercial Complex 6th Floor 8 Windsor Place Janpath NEW DELMI 110 001 Tel: 91-11384911 Telex: 31-4935 HPNDIN

INDONESIA BERCA Indonesia P.T. P.O.Box 496/Jkt.

JI. Abdul Muis 62 JAKARTA Tel: 21-373009 Telex: 46748 BERSAL IA Cable: BERSAL JAKARTA

BERCA Indonesia P.T. P.O.Box 2497/Jkt Antara Bidg., 12th Floor JJ. Medan Merdeka Selatan 17 JAKARTA-PUSAT Tel: 21-340417 Telex: 46748 BERSAL IA

BERCA Indonesia P.T. Jalan Kutai 24 SURABAYA Tel: 67118 Telex: 31146 BERSAL SB Cable: BERSAL-SURABAYA

IRAQ

Hewlett-Packard Trading S.A. Service Operation AI Mansoor City 609/10/7 BAGHDAD Tel: 551-49-73 Telex: 212-455 HEPAIRAQ IK

IRELAND

Hewlett-Packard Ireland Ltd. Temple House, Temple Road Blackrock, Co. **DUBLIN** Tel: (353/1) 883399 Telex: 30439

Hewiett-Packard Ltd.
75 Belfast Rd, Carrickfergus
Belfast BT38 8PH
NORTHERN IRELAND
Tel: 09603-67333
Telex: 747626

ISRAEL

Eldan Electronic Instrument Ltd. P.O. Box 1270 JERUSALEM 91000 16, Ohaliav St. JERUSALEM 94467 Tel: 533 221, 553 242 Telex: 25231 AB/PAKRD IL Computation and Measurement Systems (CMS) Ltd. 11 Masad Street 67060 TEL-AVV Tei: 388 388 Telex: 33569 Motil IL

ITALY

Hewlett-Packard Italiana Spa Via G. dl Vittorio 10 20094 CORSICO (MI) Tel: 02/4408351 Fax: 02/4409964

Hewiett-Packard Italiana Spa Via Nuova Rivoltana 95 20090 LIMITO (MI) Tel: 02/75761 Fax: 02/7576230

Hewlett-Packard Italiana Spa Via Emilia 51/C 40011 ANZOLA DELL'EMILIA (BO) Tel: 051/731061

Hewlett-Packard Italiana Spa Via M. Ricci 17 - Palombina Nuova 60 100 ANCONA Tel: 071/883782

Hewlett-Packard Italiana Spa Traversa 99C Giulio Petroni 19 70124 BARI Tel: 080/410744 Fax: 080/417891

Hewlett-Packard Italiana Spa Via Principe Nicola 43G/C 95126 CATANIA Tel: 095/371087 Fax: 095/388569

Hewlett-Packard Italiana Spa Via G. Di Vittorio 9 20063 CERNUSCO S/N (MI) Tel: 02/923691 Fax: 02/9237746

Hewlett-Packard Italiana Spa Via Sacco e Vanzetti 1/A 50145 FIRENZE Tel: 055/318533 Fax: 055/373965

Hewlett-Packard Italiana Spa Viale Brigata Bisagno 2 16129 GENOVA Tel: 010/541141 Fax: 010/591733

Hewlett-Packard Italiana Spa Via Orazio 16 80122 NAPOLI Tel: 081/7611444 Fax: 081/680164

Hewlett-Packard Italiana Spa Vla Pellizzo 15 35128 PADOVA Tel: 049/8070166 Fax: 049/773097

Hewlett-Packard Italiana Spa Via Del Tintoretto 200 00144 ROMA Tel: 06/54831 Fax: 06/5408710

4

SALES OFFICES

Arranged alphabetically by country (cont'd)

ITALY (Cont'd)

Hewlett-Packard Italiana Spa Corso Svizzera 185 10149 TORINO Tel: 011/744044 Fax: 011/7710815

IVORY COAST

Ste Ivoirienne des Techniques de l'Informatique Immeuble C.N.A. - 5e etage Avenue General de Gaulle P.O. Box 161 ABIDJAN 01 Tel: 32 12 27 Telex: 22149

Engineering Business Concept (E.B.C.) Angle Avenue J. Anoma et Bd. République 08 B.P. 323 ABIDJAN 08 Tel: 32 50 24, 41 48 70 Fav: 35 37 90

JAPAN

Yokogawa-Hewlett-Packard Ltd. Nihon-Seimei Akita Chuo-Dori Bldg. 4-2-7 Naka-dori AKITA, 010 Tel: (81/188) 36-5021

Yokogawa-Hewlett-Packard Ltd. 152-1, Onna ATSUGI, Kanagawa, 243 Tel: (81/462) 25-0031 Fax: (81/462) 25-0064

Yokogawa-Hewlett-Packard Ltd. 3-1 Motochiba-Cho CHIBA, 280 Tel: (81/472) 25-7701 Fax: (81/472) 21-0382

Yokogawa-Hewlett-Packard Ltd. Dai-3 Hakata-Kaisei Bldg. 1-3-6 Hakata-eki Minami Hakata-Ku, **FUKUOKA** 812 Tel: (81/92) 472-8731

Yokogawa-Hewlett-Packard Ltd. Nihon-Dantal-Selmei-Koriyama Bldg. 21-10 Toramaru-Cho, Koriyama **FUKUSHIMA**, 963 Tei: (81/249) 39-7111

Yokogawa-Hewlett-Packard Ltd. Yasuda-Seimei Hiroshima Bldg. 6-11, Hon-dori, Naka-ku HIROSHIMA, 730 Tel: (81/82) 241-0611 Fax: (81/82) 241-0619

Yokogawa-Hewlett-Packard Ltd. Issei Bldg. 2-3-17 Takezono, Tsukuba IBARAGI, 305

Yokogawa-Hewlett-Packard Ltd. Mito Mitsui Bidg. 1-4-73, Sanno-maru Mito, IBARAKI 310 Tel: (81/292) 25-7470

Yokogawa-Hewlett-Packard Ltd. Towa Building 2-2-3 Kaigan-dori, Chuo-ku KOBE, 650 Tel: (81/78) 392-4791 Fax: (81/78) 392-4839 Yokogawa-Hewlett-Packard Ltd. Kumagaya Asahi 82 Bldg. 3-4 Tsukuba KUMAGAYA, Saitama 360 Tel: (81/485) 24-6563 Fax: (81/485) 24-9050

Yokogawa-Hewlett-Packard Ltd. Shin-Kyoto Center Bidg. 614 Higashi-Shiokoji-cho Karasuma-Nishi-Iru, Shiokoji-Dori Shimogyo-Ku, KYOTO, 600 Tel: (81/75) 343-0921 Fax: (81/75) 343-4356

Yokogawa-Hewlett-Packard Ltd. Mito Mitsul Bldg. 1-4-73, Sanno-Maru MITO, Ibaraki 310 Tel: (81/292) 25-7470 Fax: (81/292) 31-6589

Yokogawa-Hewlett-Packard Ltd. Nagano-Tokyokaijyo Bldg. 1081, Minamiagata-Machl Nagano-Shi, NAGANO, 380 Tel: (81/262) 24-8012 Fax: (81/262) 24-8016

Yokogawa-Hewlett-Packard Ltd. Nagoya Kokusai Center Bullding 1-47-1, Nagono, Nakamura-ku NAGOYA, AICHI 450 Tel: (81/52) 571-5171 Fax: (81/52) 565-0896

Yokogawa-Hewlett-Packard Ltd. Sai-Kyo-Ren Building 1-2 Dote-cho OOMIYA-SHI SAITAMA 330 Tel: (0486) 45-8031

Yokogawa-Hewlett-Packard Ltd. Chuo Bldg., 5-4-20 Nishi-Nakajima 4-20 Nishinakajima, 5 Chome, Yodogawa-ku **OSAKA**, 532 Tel: (81/6) 304-6021

Fax: (81/6) 304-0216 Yokogawa-Hewlett-Packard Ltd. 1-27-15, Yabe

SAGAMIHARA Kanagawa, 229 Tel: (81/427) 59-1311 Yokogawa-Hewlett-Packard Ltd.

Hamamtsu Motoshiro-Cho Dalchi Seimel Bldg 219-21, Motoshiro-Cho Hamamatsu-shi SHIZUOKA, 430 Tel: (81/534) 55-1771 Fax: (81/534) 552371

Yokogawa-Hewlett-Packard Ltd. Shinjuku Dallchi Seimei Bidg. Nishi Shinjuku 2-7-1, Shinjuku-ku, TOKYO 163 Tel: (81/3) 348-4611 Fax: (81/3) 348-7969

Yokogawa-Hewlett-Packard Ltd. 9-1, Takakura-cho Hachlojl-shi, TOKYO, 192 Tel: 81-426-42-1231

Yokogawa-Hewlett-Packard Ltd. Tokyo-Nissam-Minato Bidg. 1-6-34 Konan, Minato-Ku TOKYO 108 Tel: (81/3) 458-5411 Yokogawa-Hewlett-Packard Ltd. 29-21 Takaido-Higashl, 3-chome Suglnami-ku TOKYO 168 Tel: (03) 331-6111 Telex: 232-2024 YHPTOK

Yokogawa Hokushin Electric Corp.

(YEW) Shinjuku-NS Bldg. 10F 9-32 Nokacho 2 Chome Shinjuku-ku TOKYO, 163 Tel: (03) 349-1859 Telex: 127584

Yokogawa-Hewlett-Packard Ltd. Toyoda-Tokyo-Kaijo Bldg. 1-179 Miyuki-Hon-Cho TOYODA 473 Tel: (81/565) 27-5611

Yokogawa-Hewlett-Packard Ltd. Chiyodaseimei-Utsunomiya Bidg. 2-3-1, Ohdori, UTSUNOMIYA, Tochigi-Shi 320 Tel: (81/286) 33-1153

Fax: (81/286) 33-1153 Fax: (81/286) 33-1175 Yokogawa-Hewlett-Packard Ltd.

No. 2 Yasuda Bidg. 2-32-12, Tsuruyo-cho Kanagawa-ku, YOKOHAMA 221 Tel: (81/45) 312-1252 Fax: (81/45) 311-8328

KENYA

ADCOM Ltd., Inc., Kenya P.O. Box 30070 NAIROBI Tel: 331955 Teley: 22639

KOREA

Samsung Hewlett-Packard Co. Ltd. Dongbang Yeoeuldo Bullding 36-1 Yeoeul Do-Dong Youngdeungpo-Ku SEOUL, 150 Tel: (82/2) 784-4666, 784-2666 Fax: (82/2) 784-7084 Teles: 25166 SAMSAN K

KUWAIT

Al-Khaldiya Trading & Contracting P.O. Box 830 SAFAT 13009 Tel: 242 49 10, 241 17 26 Telex: 22481 AREEG KT Cable: VISCOUINT

LEBANON

Computer Information Systems S.A.L. Chammas Building P.O. Box 11-6274 DORA BERRUT Tel: 89 31 13, 58 18 35 Telex: 42309 chacis le Fax: 58 18 44

LUXEMBOURG

Hewlett-Packard Belgium S.A./N.V. Blvd de la Woluwe, 100 Woluwedal B-1200 BRUSSELS Tel: (32/2) 761-3111 Telex: 23-494 paloben bru

MADAGASCAR

175, Rue Blomet 75015 Paris FRANCE Tel: (1) 45 31 09 06 Tix: 203376 Fax: (1) 45 31 09 18

R.T.I.

MALAWI

Systron (Private) Ltd. Manhattan Court 61 Second Street P.O. Box 3458 HARARE Zimbabwe Tel: 739881/739885 Telex: 4122 Fax: 70 20 08

MALAYSIA

Hewlett-Packard Sales (Malaysia) Sdn. Bhd. 9th Floor Chung Khlaw Bank Building 46, Jalan Raja Laut 50350 KUALA LUMPUR, MALAYSIA Tel: (60/3) 298-6555 Fax: (80/3) 291-5495

Protel Engineering P.O.Box 1917 Lot 6624, Section 64 23/4 Pending Road Kuching, SARAWAK Tel: 36299 Telex: 70904 PROMAL MA Cable: PROTELENG

MALTA

R.T.I. 175, Rue Blomet 75015 **PARIS** France Tel: (1) 45 31 09 06 Telex: 203376 Fax: (1) 45 31 09 18

MAURITANIA

R.T.I. 175, Rue Blomet 75015 **PARIS** France Tel: (1) 45 31 09 06 Tix: 203376 Fax: (1) 45 31 09 18

MAURITIUS

R.T.I. 175, Rue Blomet 75015 PARIS France Tel: (1) 45 31 09 06 Telex: 203376 Fax: (1) 45 31 09 18

MEXICO

Hewlett-Packard de Mexico, S.A. de C.V. Rio Nio No. 4049 Desp. 12 Fracc. Cordoba JUAREZ, Mexico Tel: 161-3-15-62 Hewlett-Packard de Mexico, S.A. de C.V. Condominio Kadereyta Circuito del Mezon No. 186 Desp. 6 Col. Del Prado - 76030 QRO, Mexico Tel: 483-8-02-71

Hewlett-Packard de Mexico, S.A. de C.V. Monti Morelos No. 299 Fraccionamiento Loma Bonita 45060 GUADALAJARA, Jalisco Telis: (52/36) 31 46 00 Telex: 0684 186 ECOME

Hewlett-Packard de Mexico, S.A. de C.V. Monte Pelvoux No. 111 Lomas de Chapultepec 11000 MEXICO, D.F. Tel: (52/5) 596 79 33 Fax: (52/5) 596 42 08 (Ext 3231)

Hewlett-Packard de Mexico, S.A. de C.V. Czda. del Valle 409 Ote. 4th Piso Colonia del Valle Municipio de Garcia 68220 NUEVO LEON Tel: 83-78-42-40 Telex: 3824 10 HPMY

Hewlett-Packard Co. Latin America Region Customer Support Center 7208 N.W. 31st St. MIAMI, FL. 33122 United States Tel: (305) 599-0465 Telex: 441603 HPMIAMI Fax: 599-0277

Hewlett-Packard de Mexico, S.A. de C.V. Blvd. Independencia No. 2000 Ote. Ote Zerpiso Co 1 Estrella 270 10 TORREON, COA. Tel: (52/171) 8 22 01

MOROCCO

Sicotel
Complexe des Habous
Tour C, avenue des Far
CASABLANCA 01
Tel: 31 22 70
Telex: 27604

175, Rue Blomet 75015 **PARIS** France Tel: (1) 45 31 09 06 Tix: 203376 Fax: (1) 45 31 09 18

RTI

Socofren Maroc 164, Boulevard D' Anfa CASABLANCA Tel: 36 08 84, 36 01 77 Telex: 23940

NETHERLANDS

Hewlett-Packard Nederland Startbaan 16 1187 XR AMSTELVEEN Tel: (31/20) 5476911 Telex: 13 216 HEPA NL Fax: (31/20) 471825 Hewlett-Packard Nederland B.V. Bongerd 2 NL 2900AA CAPELLE A/D IJSSEL Tel: 31-20-51-6444 Telex: 21261 HEPAC NL

Hewlett-Packard Nederland B.V. Pastoor Petersstraat 134-136 P.O. Box 2342 NL 5600 CH EINDHOVEN Tel: 31-40-32-6911 Telex: 51484 hepae nl Fax: (31/40) 446546

NEW ZEALAND

Hewlett-Packard (N.Z.) Ltd. 5 Owens Road P.O. Box 26-189 Epsom, AUCKLAND Tel: (64/9) 605-651 Fax: (64/9) 600-507

Hewlett-Packard (N.Z.) Ltd. 186-190 Willis Street P.O. Box 9443 WELLINGTOW Tel: (64/4) 820-400 Fax: (64/4) 843-380

NIGER

Immeuble le General Avenue General de Gaulle PO Box 161 ABIDJAN 01 Ivory Coast Tel: 32 12 27 Telex: 22149

NIGERIA

Management Information Systems Ltd. 3 Gerrard Road, Ikoyi LAGOS Tel: 68 08 87 Telex: 23582 Fax: 68 54 87

NORTHERN IRELAND See United Kingdom

NORWAY

Hewlett-Packard Norway A/S Oesterndalen 16-18 P.O. Box 34 N-1345 OESTERAAS Tel: (47/2) 24-6090 Telex: 76621 HPNAS N

Hewlett-Packard Norway A/S Boemergt. 42 Box 2470 N-5037 SOLHEIMSVIK Tel: (5/29) 10 72

OMAN

3

Suhail & Saud Bahwan P.O.Box 169 MUSCAT/SULTANATE OF OMAN Tel: 79 37 41 Telex: 3585 mb Fax: 79 61 58

Imtac LLC
P.O. Box 9196
MNNA AL FAHAL/SULTANATE
OF OMAN
Tel: 70-77-27, 70-77-23
Telex: 3865 Tawoos On

PAKISTAN

Mushko & Company Ltd. House No. 16, Street No. 16 Sector F-6/3 ISLAMARAD

Tel: 824545
Telex: 54001 Muski Pk
Cable: FFMUS Islamabad

Mushko & Company Ltd.
Oosman Chambers
Abdullah Haroon Road
KARACHI 0302
Telex: 2894 MUSKO PK
Cable: COOPERATOR Karachi

PANAMA

Electronico Balboa, S.A.
Calle Samuel Lewis, Ed. Alfa
Apartado 4929
PANAMA CITY
Tel: 9-011-507-636613
Telex: 368 3483 ELECTRON PG

PERU

Cia Electro Médica S.A. (ERMED) Los Flamencos 145, Ofc. 301/2 San Isidro Casilla 1030 LIMA 1 Peru Tel: 9-011-511-4-414325, 41-3705 Telex: 39425257 PE PB SIS

PHILIPPINES

The Online Advanced Systems Corp.
2nd Floor, Electra House
115-117 Esteban Street
P.O. Box 1510
Legaspi Village, Makati
Metro MANILA
Tel: 815-38-10 (up to 16)
Telex: 63274 ONLINE PN

PORTUGAL

Mundinter Intercambio Mundial de Commercio Avenida Antonio 2761 LISBON Tel: 53 21 31, 53 21 37

Tel: 53 21 31, 53 21 37 Telex: 16691 CPC Instrumentação Torre de Santo Antonio

rue Gregorio Lopes, Lote Restelo 1400 LISBON Tel: 617343/44/45/46 Telex: 27432/26054

Fax: 617345

Fax: 48 87 21

C.P.C.S.I. Rua de Costa Cabral 575 4200 PORTO Tel: 493122 Telex: 26054, 27432

PUERTO RICO

Hewlett-Packard Puerto Rico Box 4048 Aguadilla, PR 00605 Tel: (809) 891-5235 Hewlett-Packard Puerto Rico 101 Munoz Rivera Avenue Esu. Calle Ochoa HATO REY, 00918 Tel: (809) 754-7800

QATAR

Qatar Datamation Systems P.O. Box 350 DOHA Tel: 41 32 82

REUNION ISLAND

R.T.I. 175, Rue Blomet 75015 **PARIS** France Tel: (33/1) 45310906 Telex: 42/203376

Fax: 42 63 78

RWANDA

175, Rue Blomet 75015 **PARIS** France Tel: (33/1) 45310906 Telex: 42/203376 Fax: (1) 45 31 09 18

SAUDI ARABIA

Modern Electronics Establishment P.O. Box 281 Thuobah AL-KHOBAR 31952 Tel: 895-1760, 895-1764 Telex: 671 106 HPMEEK SJ Cable: ELECTA AL-KHOBAR

Modern Electronics Establishment P.O. Box 1228 Redec Plaza, 6th Floor JEDDAH Tel: 644 96 28 Telex: 4027 12 FARNAS SJ Cable: ELECTA JEDDAH

Modern Electronics Establishment P.O.Box 22015 RIYADH 11495 Tel: 4763030 Telex: 402040 MEERYD SJ

SCOTLAND See United Kingdom

SENEGAL

2SC 10, rue Tolbiac B.P. 3716 DAKAR R.P. (Please contact R.T.I. France.) Tel: (221) 222248 Telex: 906/671

175, Rue Blomet 75015 **PARIS** France Tel: 45310906 Telex: 203376 Fax: (1) 45 31 09 18

R.T.I.

SINGAPORE

Hewlett-Packard Singapore Ltd. 1150 Depot Road SINGAPORE, 0410 Tel: (65) 273 7388 Fax: (65) 278 8990

SOUTH AFRICA

Hi Performance Systems (Pty.) Ltd. P.O. Box 120, Howard Place CAPE TOWN 7450 Tel: (27/21) 53-7954 Fax: (27/21) 53-5119

HI Performance Systems (Pty.) Ltd. Private Bag Wendywood SANDTON 2144 Tel: (27/11) 802-5111 Fax: (27/11) 802-6332

SPAIN

Hewlett-Packard Española, S.A. Avda. Diagonal, 605 08028-BARCELONA Tel: (34/3) 401 91 00 Telex: 52603 hpbee

Bilbao (Vizcaya) Sales Hewlett-Packard Español, S.A. Avda. Zugazarte, 8 48930 - Las Arenas - VIZCAYA

Hewlett-Packard Española, S.A. Crta. N-VI, Km. 16, 500 Las Rozas E-MADRID Tel: (34/1) 6370011 Telex: 23515 HPE

Hewlett-Packard Española, S.A. Avda. S. Francisco Javier, S/N Planta 10. Edificio Sevilla 2 E-SEVILLA 5, SPAIN Tel: (34/54/64) 4454 Telex: 72933

Hewlett-Packard Española, S.A. Isabel La Catolica, 8 46004 VALENCIA Tel: (34/6) 351 59 44 Telex: 63435 Fax: (34/6) 351 59 44

Hewlett-Packard Española, S.A. Avda. de Zugazarte, 8 48930 - Las Arenas VIZCAYA Tel: (34/4) 464 32 55 Telex: 33032

SUDAN

Mediterranean Engineering & Trading Co., Ltd. P.O. Box 1025 KHARTOUM Tel: (249) 41184 Telex: 24052

175, Rue Blomet 75015 PARIS France Tel: (1) 45 31 09 06 Tlx: 203376 Fax: (1) 45 31 09 18 SWEDEN

Hewlett-Packard Sverige AB Östra Tullgatan 3 20011 MALMÖ Box 6132 Tel: (46/40) 702 70 Telex: (854) 17886 (via Spånga office)

Hewlett-Packard Sverige AB Elementvagen 16 S-7022 7 ÖREBRO Tel: (49/19) 10 48 80 Telex: (854) 17886 (via Spånga office)

Hewlett-Packard Sverige AB Skalholtsgatan 9, Kista P.O. Box 19 S-16493 KISTA Tei: 46/8/750-200 Telex: (854) 17886 Teletax: (08) 7527781

Hewlett-Packard Sverige AB Box 266 Topasgatan 1A S-42123 VÄSTRA-FRÖLUNDA (Gothenburg) Tele: (331) 891000 Telex: (854) 17886 (via Spånga office)

SWITZERLAND

Hewlett-Packard (Schweiz) AG Clarastrasse 12 CH-4058 **BASEL** Tel: (41/61) 681 59 20 Fax: (41/61) 681 98 59

Hewlett-Packard (Schweiz) AG 7, rue du Bois-du-Lan Case postale 365-1366 CH-1217 MEYRINI 1 Tel: (41/22) 7804111 Telex:27333 HPAG CH

Hewlett-Packard (Schweiz) AG Allmend CH-8967 WIDEN Tel: (41/57) 321 111 Telex: 53933 HPAG CH Fax: (41/57) 321 475

SYRIA

Middle East Electronics P.O.Box 2308 Abu Rumaneh DAMASCUS Tel: 33 45 92 Telex: 411 771 Meesy

TAIWAN

Hewlett-Packard Taiwan Ltd.
Taipei Office
8th Floor, Hewlett-Packard Building
337 Fu Hsing North Road
TAIPEI
Tei: (02) 712-0404
Telex: 24439 HEWPACK
Cable: HEWPACK Taipei

Hewlett-Packard Taiwan Ltd. THM Office 2, Huan Nan Road CHUNG LI, Taoyuan Tel: (034) 929-666

6

SALES OFFICES

Arranged alphabetically by country (cont'd)

TAIWAN (Cont'd)

Hewlett-Packard Taiwan Ltd Taichung Office 5FL, 67, Sec. 3, Wen-Hsin Road, TAICHUNG Tei: (04) 254-1201

Hewlett-Packard Taiwan Ltd. Kaohsiung Office 11/F, 456, Chung Hsiao 1st Road KAOHSIUNG

Tel: (07) 2412318

TANZANIA

Adcom Ltd, Inc. Kenya P.O. Box 30070 NAIROBI Kenya Tel: 33 19 55 Telex: 22639

THAILAND Unimesa Co. Ltd.

2540 Sukumwit Avenue Bangna BANGKOK 10260 Tel: 662-398-6953 Telex: 84439 Simonco TH Cable: UNIMESA Bangkok

TOGO

S.I.T.E.L. Immeuble le General Avenue General de Gaulle P.O. Box 161 ABIDJAN 01 Ivory Coest Tel: 32 12 27 Telex: 22149

Societe Africaine De Promotion Immeuble Sageb Rue d'Atakpame P.O. Box 4150 LOME Tel: 21-62-88 Telex: 5357

TRINIDAD & TOBAGO Caribbean Telecoms I td

Corner McAillister Street & Eastern Main Road, Laventille P.O. Box 732 PORT-0F-SPAIN Tel: 624-4213 Telex: 22561 CARTEL WG Cable: CARTEL, PORT OF SPAIN

Computer and Controls Ltd. P.O. Box 51 1 Taylor Street PORT-0F-SPAIN Tel: (809) 622-7719/622-7985 Telex: 38722798 COMCON WG LOOGO AGENCY 1264

TUNISIA

Precision Electronique
5, rue de Chypre
Mutuelleville
1002 TUNIS BELVEDERE
Tunisia
Tel: 78 50 37
Tix: 13238

TURKEY

E.M.A. Mediha Eldem Sokak No. 41/6 Yenisehir

Tel: 131 4695, 131 9175 Telex: 46912n emsetr Cable: EMATRADE ANKARA

Hewlett-Packard Bilgisayar Ve Olcum Sistemieri A.S. (Headquarter) Mesrutiyet Mah. 19 Mayis Cad. Nova-Baran Plaza Kat: 11-12 SISLI / ISTANBUL Tel: 175 29 70 Telex: 39 150 Fax: 175 29 92

Hewlett-Packard Bilgisayar Ve Olcum Sistemilerl A.S. Paris Caddesi No 3 Diare 9 06670 ANKARA Tel: 125 83 13 Telex: 46180 Fax: 125 47 45

UGANDA

Adcom Ltd, Inc. Kenya P O Box 30070 NAIROBI Kenya Tel: 33 19 55 Telex: 22639

UNITED ARAB EMIRATES

P.O. Box 1641 SHARJAH Tel: 591181 Telex: 48710 EMITAC EM Cable: EMITAC SHARJAH

Emitac Ltd. P.O. Box 2711 ABU DHABI Tel: 820419-20 Cable: EMITACH ABUDHABI

P.O. Box 8391 DUBAI, Tel: 377591 Emitac Ltd. P.O. Box 473 RAS AL KHAIMAH

Tel: 28133 21270

Emitac Ltd.

UNITED KINGDOM

ENGLAND

Hewlett-Packard Ltd.
Customer Information Centre
King St. Lane
Winnersh, Wokingham
GB-BERKSHIRE RG11 5AR
Tel: (44/734) 784774
Telex: 847178
Fax: 777285

Hewlett-Packard Ltd.
Miller House
The Ring, BRACKNELL
Berkshire RG12 1XN
Tel: (44/344) 424-898
Fax: (44/344) 860015, Ext 56023

Hewlett-Packard Ltd.
Customer Sales & Support
Building 1, Filton Road
Stoke Gifford
BRISTOL, BS 12 6QZ
Tel: (44/272) 236000

Hewlett-Packard Ltd.
Oakfield House, Oakfield Grove
Clifton BRISTOL, Avon BS8 2BN
Tel: 44-272-736 806
Telex: 444302

Hewlett-Packard Ltd. 9 Bridewell Place LONDON EC4V 6BS Tel: (44/583) 6565 Fax: (44/583) 6565. Ext 4713

Hewlett-Packard Ltd. Heathside Park Rd. Cheadle Heath, Stockport GB-MANCHESTER SK3 ORB Telex: 668068 Fax: 4955009

Hewlett-Packard Ltd. Harman House No. 1 George St. Uxbridge, GB-MIDDLESEX UB8 1YH Tel: (44/895) 72020 Telex: 893135 Fax: 73684

Hewlett-Packard Ltd. Pontefract Road NORMANTON, West Yorkshire WF6 1RN Tel: (44/924) 895-566 Fax: (44/924) 896-691

Telex: 557355

Telex: 947234

Teley: 339105

Hewlett-Packard Ltd.
The Quadrangle
106-118 Station Road
REDHILL, Surrey RH1 1PS
Tel: 44-737-886-55

Hewlett-Packard Ltd. Avon House 435 Stratford Road Shirley, **SOLIHULL**, West Midlands B90 4BL Tel: 44-21-745-8800

Hewlett-Packard Ltd. Heathside Park Road Cheadle Heath, Stockport Cheshire SK3 ORB Tel: (44/61) 428-0828 Fax: (44/61) 495-5009 Telex: 658068

Hewlett-Packard L*d. Harman House No. 1 George Street UXBRIDGE, Middlesex UB8 1YH Tel: (44/895) 72020 Fax: (44/895) 73684

Hewlett-Packard Ltd. King Street Lane Winnersh, WOKINGHAM Berkshire RG11 5AR Tel: (44/734) 784774 Fax: (44/734) 777285 Ext 52285

NORTHERN IRELAND

Hewlett-Packard (Ireland) Ltd. Carrickfergus Industrial Centre 75 Belfast Road, Carrickfergus CO. ANTRIM BT38 8PM Tel: 09603 67333

Bridgewood House Newforge Lane Maione Road BELFAST BT95 NW Tel: (353/232) 664-851 Fax: (353/232) 665-619

SCOTLAND

Hewlett-Packard Ltd. 1/3 Springburn Place College Milton North EAST KILBRIDE, G74 5NU Tel: 035-52-49261 Fax: 03552-35929 Telev: 770615

Hewlett-Packard Ltd. **SOUTH QUEENSFERRY** West Lothian, EH30 9TG Tel: 031-331-1188 Fax: 031-331-7412

UNITED STATES

Hewlett-Packard Co. Customer Information Center Tel: (800) 752-0900 Hours: 6:00 AM to 5:00 PM Pacific Time

Alabama

Hewlett-Packard Co. 2100 Riverchase Center Building 100 - Suite 118 BIRMINGHAM, AL 35244 Tel: (205) 988-0547 Fax: (205) 988-5308

Hewlett-Packard Co. 620 Discovery Dr. HUNTSVILLE, AL 35806 Tel: (205) 830-2000 Fax: (205) 830-1427

Alaska

Hewlett-Packard Co. 4000 Old Seward Highway Sulte 101 ANCHORAGE, AK 99503 Tel: (907) 563-8855 Fax: (907) 561-7409

Arizona

Hewlett-Packard Co. 8080 Pointe Parkway West PHOENIX, AZ 85044 Tel: (602) 273-8000 Fax: (602) 273-8080

Hewlett-Packard Co. 3400 East Britannia Dr. Bldg. C, Sulte 124 TUCSON, AZ 85706 Tel: (602) 573-7400 Fax: (602) 573-7429

Arkansas

Hewlett-Packard Co. 10816 Executive Center Dr Conway Bldg. Sulte 116 LITTLE ROCK, AR 72211 Tel: (501) 225-7178 Fax: (501) 221-3614

California

Hewlett-Packard Co. 26701 W. Argoura Rd. CALABASAS, CA 91302 Tel: (818) 880-3400 Fax: (818) 880-3437

Hewlett-Packard Co. 353 Lakeside Dr FOSTER CITY, CA 94404 Tel: (415) 378-8400 Fax: (415) 378-8405

Hewlett-Packard Co. 1907 North Gateway Blvd. FRESNO, CA 93727 Tel: (209) 252-9652 Fax: (209) 456-9302

Hewlett-Packard Co. 1421 S. Manhattan Av. FULLERTON, CA 92631 Tel: (714) 999-6700 Fax: (714) 778-3033

Hewlett-Packard Co. 7408 Hollister Ave. #A GOLETA, CA 93117 Tel: (805) 685-6100 Fax: (805) 685-6163

Hewlett-Packard Co. 9800 Muirlando Ave. IRVINE, CA 92718 Tel: (714) 472-3000 Fax: (714) 581-3607 (Direct Dial only)

Hewlett-Packard Co. 2525 Grand Avenue LONG BEACH, CA 90815 Tel: (213) 498-1111 Fax: (213) 494-1986

Hewlett-Packard Co. 5651 West Manchester Ave. LOS ANGELES, CA 90045 Tel: (213) 337-8000 Fax: (213) 337-8338

Hewlett-Packard Co. 321 E. Evelyn Ave. Bldg. 330 MOUNTAIN VIEW, CA 94039 Tel: (415) 694-2000 Fax: (415) 694-0600

Hewlett-Packard Co. 5161 Lankershim Blvd. NORTH HOLLYWOOD, CA 91601 Tel: (818) 505-5600 Fax: (818) 505-5875

Hewlett-Packard Co. 5725 W. Las Positas Blvd. PLEASANTON, CA 94566 Tel: (415) 460-0282 Fax: (415) 460-0713

Hewlett-Packard Co. 4244 So. Market Court, Suite A SACRAMENTO, CA 95834 Tel: (916) 929-7222 Fax: (916) 927-7152

Hewlett-Packard Co. 9606 Aero Drive SAN DIEGO, CA 92123 Tel: (619) 279-3200 Fax: (619) 268-8487 Hewlett-Packard Co. 50 Fremont St. Suite 200 SAN FRANCISCO, CA 94105 Tel: (415) 882-6800 Fax: (415) 882-6805

Hewlett-Packard Co. 3003 Scott Roulevard SANTA CLARA, CA 95054 Tel: (408) 988-7000 Fax: (408) 988-7103

Hewlett-Packard Co. 5280 Valentine Rd. Suite 205 **VENTURA.** CA 93003 Tel: (805) 658-6898 Fax: (805) 650-0721

Colorado

Hewlett-Packard Co. 2945 Center Green Court South Suite A **BOULDER, CO 80301** Tel: (303) 938-3065 Fax: (303) 938-3025

Hewlett-Packard Co. 24 Inverness Place, East **ENGLEWOOD.** CO 80112 Tel: (303) 649-5000 Fax: (303) 649-5787

Connecticut

Hewlett-Packard Co. 3 Parkland Dr. DARIEN, CT 06820 Tel: (203) 656-0040 Fax: (203) 656-5563

Hewlett-Packard Co. 115 Glastonbury Blvd **GLASTONBURY, CT 06033** Tel: (203) 633-8100 Fax: (203) 659-6087

Florida

Hewlett-Packard Co. 5900 N. Andrews, Suite 100 FORT LAUDERDALE, FL 33309 Tel: (305) 938-9800 Fax: (305) 938-2293

Hewlett-Packard Co. 6800 South Point Parkway Suite 301 **JACKSONVILLE. FL 32216** Tel: (904) 636-9955 Fax: (904) 636-9955

Hewlett-Packard Co. 255 East Drive, Suite B MELBOURNE, FL 32901 Tel: (407) 729-0704 Fax: (407) 723-4557

9

Hewlett-Packard Co. 6177 Lake Ellenor Drive **ORLANDO, FL 32809** Tel: (407) 859-2900 Fax: (407) 826-9309

Hewlett-Packard Co. 4700 Bayou Blvd. **Bullding 5** PENSACOLA, FL 32503 Tel: (904) 476-8422 Fax: (904) 476-4116

Hewlett-Packard Co. 5550 Idlewild, #150 **TAMPA, FL 33634** Tel: (813) 884-3282 Fax: (813) 889-4445

Georgia

Hewlett-Packard Co. 2015 South Park Place ATLANTA, GA 30339 Tel: (404) 955-1500 Fax: (404) 980-7669

Hewlett-Packard Co. 3607 Parkway Lane Suite 300 NORCROSS GA 30092 Tel: (404) 448-1894 Fax: (404) 246-5206

Hawaii

Hewlett-Packard Co. Pacific Tower 1001 Bishop St. Suite 2400 HONOLULU, HI 96813 Tel: (808) 526-1555 Fax: (808) 536-7873

Idaho

Hewlett-Packard Co. 11309 Chinden Blvd. BOISE ID 83714 Tel: (208) 323-2700 Fax: (208) 323-2528

Illinois

Hewlett-Packard Co. 2205 E. Empire St. **BLOOMINGTON, IL 61704** Tel: (309) 662-9411 Fax: (309) 662-0351

Hewlett-Packard Co. 525 W. Monroe St., Suite 1308 **CHICAGO, IL 60606** Tel: (312) 930-0010 Fax: (312) 930-0986

Hewlett-Packard Co. 1200 East Diehl Road NAPERVILLE, IL 60566 Tel: (312) 357-8800 Fax: (312) 357-9896

Hewlett-Packard Co. 5201 Tollview Drive **ROLLING MEADOWS, IL 60008** Tel: (312) 255-9800 Fax: (312) 259-5878

Indiana

Hewlett-Packard Co. 11911 N. Meridian St. CARMEL, IN 46032 Tel: (317) 844-4100 Fax: (317) 843-1291

Hewlett-Packard Co. 111 E. Ludwig Road Suite 108 FT. WAYNE, IN 46825 Tel: (219) 482-4283 Fax: (219) 482-9907

Hewlett-Packard Co. 4050 River Center Court CEDAR RAPIDS, IA 52402 Tel: (319) 393-0606 Fax: (319) 378-1024

Hewlett-Packard Co. 4201 Corporate Dr. WEST DES MOINES, IA 50265 Tel: (515) 224-1435 Fax: (515) 224-1870

Kansas

Hewlett-Packard Co. North Rock Business Park 3450 N. Rock Rd. Sulte 300 WICHITA, KS 67226 Tel: (316) 636-4040 Fax: (316) 636-4504

Kentucky Hewlett-Packard Co. 305 N. Hurstbourne Lane. Suite 100

LOUISVILLE, KY 40222 Tel: (502) 426-0100 Fax: (502) 426-0322

Louisiana

Hewlett-Packard Co. 160 James Drive East ST. ROSE, LA 70087 Tel: (504) 467-4100 Fax: (504) 467-4100 x 291

Marvland

Hewlett-Packard Co. 3701 Koppers Street RAI TIMORE MD 21227 Tel: (301) 644-5800 Fax: (301) 362-7650

Hewlett-Packard Co. 2 Choke Cherry Road ROCKVILLE, MD 20850 Tel: (301) 948-6370 Fax: (301) 948-5986

Massachusetts

Hewlett-Packard Co. 1775 Minuteman Road ANDOVER, MA 01810 Tel: (508) 682-1500 Fax: (508) 794-2619

Hewlett-Packard Co. 29 Burlington Mall Rd. **BURLINGTON. MA 01803-4514** Tel: (617) 270-7000 Fax: (617) 221-5240

Michigan

Hewlett-Packard Co. 3033 Orchard Vista S.E. **GRAND RAPIDS, MI 49546** Tel: (616) 957-1970 Fax: (616) 956-9022

Hewlett-Packard Co. 39550 Orchard Hill Place Drive **NOVI, MI 48050** Tel: (313) 349-9200 Fax: (313) 349-9240

Hewlett-Packard Co. 560 Kirts Rd Suite 101 TROY, MI 48084 Tel: (313) 362-5180 Fax: (313) 362-3028

Minnesota

Hewlett-Packard Co. 2025 W. Larpenteur Ave. ST. PAUL. MN 55113 Tel: (612) 644-1100 Fax: (612) 641-9787

Mississippi

Hewlett-Packard Co. 800 Woodland Parkway, Suite 101 RIDGELAND, MS 39157 Tel: (601) 957-0730 Fax: (601) 957-2515

Missouri

Hewlett-Packard Co. 13001 Hollenberg Drive **BRIDGETON** 63044 Tel: (314) 344-5100 Fax: (314) 344-5273

Hewlett-Packard Co. 6601 Winchester Ave. KANSAS CITY, MO 64133 Tel: (816) 737-0071 Fax: (816) 737-4690

Montana

Hewlett-Packard Co. 13001 Hollenberg Drive **BRIDGETON, MT 63044** Tel: (314) 344-5100 Fax: (314) 344-5273

Nebraska

Hewlett-Packard 11626 Nicholas St. **OMAHA. NE 68154** Tel: (402) 493-0300 Fax: (402) 493-4334

New Jersey

Hewlett-Packard Co. 120 W. Century Road **PARAMUS, NJ 07653** Tel: (201) 599-5000 Fax: (201) 599-5382

Hewlett-Packard Co. 10 Sylvan Way PARSIPPANY, NJ 07054 Tel: (201) 682-4000 Fax: (201) 682-4031

Hewlett-Packard Co. 20 New England Av. PISCATAWAY, NJ 08854 Tel: (201) 562-6100 Fax: (201) 562-6246

New Mexico

Hewlett-Packard Co. 7801 Jefferson N.E. **ALBUQUERQUE, NM 87109** Tel: (505) 823-6100 Fax: (505) 823-1243

Hewlett-Packard Co. 1362-C Trinity Dr. **LOS ALAMOS, NM 87544** Tel: (505) 662-6700 Fax: (505) 662-4312

New York Hewlett-Packard Co.

5 Computer Drive South ALBANY, NY 12205 Tel: (518) 458-1550 Fax: (518) 458-1550 x 0393 Hewlett-Packard Co. 130 John Muir Dr. AMHERST, NY 14228 Tel: (716) 689-3003 Fax: (716) 636-7034

Hewlett-Packard Co. 200 Cross Keys Office Park FAIRPORT, NY 14450 Tel: (716) 223-9950 Fax: (716) 223-6331

Hewlett-Packard Co. 7641 Henry Clay Blvd. LIVERPOOL, NY 13088 Tel: (315) 451-1820 Fax: (315) 451-1820 x 255

Hewlett-Packard Co. No. 1 Pennsylvania Plaza 55th Floor 34th Street & 7th Avenue MANHATTAN NY 10119 Tel: (212) 971-0800 Fax: (212) 330-6967

Hewlett-Packard Co. 2975 Westchester Ave PURCHASE, NY 10577 Tel: (914) 935-6300 Fax: (914) 935-6497

Hewlett-Packard Co. Executive Square Office Bldg 66 Middlebush Rd **WAPPINGERS FALLS, NY 12590** Tel: (914) 298-9125 Fax: (914) 298-9154

Hewlett-Packard Co. 3 Crossways Park West WOODBURY, NY 11797 Tel: (516) 682-7800 Fax: (516) 682-7806 (2)

North Carolina

Hewlett-Packard Co. 305 Gregson Dr. **CARY, NC 27511** Tel: (919) 467-6600 Fax: (919) 460-2296 (919) 460-2297

Hewlett-Packard Co. P.O. Box 240318 CHARLOTTE, NC 28224 Tel: (704) 527-8780 Fax: (704) 523-7857

Hewlett-Packard Co. 7029 Albert Pick Rd. #100 GREENSBORO, NC 27409 Tel: (919) 665-1800 Fax: (919) 668-1797 Mailing Address PO Box 26500 Greensboro, NC 27426

Ohio

Hewlett-Packard Co. 2717 S. Arlington Rd. **AKRON 44312** Tel: (216) 644-2270 Fax: (216) 644-7415

Hewlett-Packard Co. 4501 Erskine Road **CINCINNATI, OH 45242** Tel: (513) 891-9870 Fax: (513) 891-0033



SALES OFFICES

Arranged alphabetically by country (cont'd)

UNITED STATES (Cont'd)

Hewlett-Packard Co. Moutroffe West Ave. COPLEY, OH 44321 Tel: (216) 666-7711 Fax: (216) 666-6054

Hewlett-Packard Co. 7887 Washington Village Dr. DAYTON, OH 45459 Tel: (513) 433-2223 Fax: (513) 433-8633

Hewlett-Packard Co. 9080 Springboro Pike MIAMISBURG 45342 Tel: (513) 433-2223 Fax: (513) 433-3633

Hewlett-Packard Co. 15885 Sprague Road STRONGSVILLE, OH 44136 Tel: (216) 243-7300 Fax: (216) 234-7230

Hewlett-Packard Co. One Maritime Plaza, 5th Floor 720 Water Street TOLEDO, OH 43604 Tel: (419) 242-2200 Fax: (419) 241-7655

Hewlett-Packard Co. 675 Brooksedge Blvd. WESTERVILLE, OH 43081 Tel: (614) 891-3344 Fax: (614) 891-1476

Oklahoma

Hewlett-Packard Co. 3525 N.W. 56th St. Suite C-100 OKLAHOMA CITY, OK 73112 Tel: (405) 946-9499 Fax: (405) 942-2127

Hewiett-Packard Co. 6655 South Lewis, Sulte 105 TULSA, OK 74136 Tel: (918) 481-6700 Fax: (918) 481-2250

Oregon

Hewiett-Packard Co. 9255 S. W. Pioneer Court WILSONVILLE, OR 97070 Tel: (503) 682-8000 Fax: (503) 682-8155

Pennsylvania

Hewlett-Packard Co. Heatherwood Industrial Park 50 Dorchester Rd. P.O. Box 6080 HARRISBURG, PA 17112 Tel: (717) 657-5900 Fax: (717) 657-5946 Hewlett-Packard Co. 111 Zeta Drive PITTSBURGH, PA 15238 Tel: (412) 782-0400 Fax: (412) 963-1300

Hewlett-Packard Co. 2750 Monroe Boulevard VALLEY FORGE, PA 19482 Tel: (215) 666-9000 Fax: (215) 666-2034

South Carolina Hewlett-Packard Co. Brookside Park, Suite 122 1 Harbison Way COLUMBIA, SC 29212 Tei: (803) 732-0400 Fax: (803) 732-4567

Hewlett-Packard Co. 545 N. Pleasantburg Dr. Suite 100 GREENVILLE, SC 29607 Tel: (803) 232-8002 Fax: (803) 232-8739

Tennessee

Hewlett-Packard Co.
One Energy Center Suite 200
Pellissippi Pkwy.
KNOXVILLE, TN 37932
Tel: (615) 966-4747
Fax: (615) 966-8147

889 Ridge Lake Blvd., Suite 100 MEMPHIS, TN 38119 Tel: (901) 763-4747 Fax: (901) 762-9723

Hewlett-Packard Co.

Hewlett-Packard Co. 44 Vantage Way, Suite 160 NASHVILLE, TN 37228 Tel: (615) 255-1271 Fax: (615) 726-2310

Texas

Hewlett-Packard Co.
9050 Capital of Texas Highway, North
#290
AUSTIN, TX 78759
Tel: (512) 346-3855
Fax: (512) 338-7201
Mailing Address
PO Box 9431
Austin, TX 78766-9430

Hewiett-Packard Co. 5700 Cromo Dr EL PASO, TX 79912 Tel: (915) 833-4400 Fax: (915) 581-8097 Hewlett-Packard Co. 10535 Harwin Drive HOUSTON, TX 77036 Tel: (713) 776-6400 Fax: (713) 776-6495

Hewlett-Packard Co. 3301 West Royal Lane IRVING, TX 75063 Tel: (214) 869-3377 Fax: (214) 830-8951

Hewlett-Packard Co. 109 E. Toronto, Suite 100 McALLEN, TX 78503 Tel: (512) 630-3030 Fax: (512) 630-1355

Hewlett-Packard Co. 930 E. Campbell Rd. RICHARDSON, TX 75081 Tel: (214) 231-6101 Fax: (214) 699-4337

Hewlett-Packard Co. 14100 San Pedro Ave., Suite 100 SAN ANTONIO, TX 78232 Tel: (512) 494-9336 Fax: (512) 491-1299

Utah

Hewlett-Packard Co. 3530 W. 2100 South SALT LAKE CITY, UT 84119 Tel: (801) 974-1700 Fax: (801) 974-1780

Virginia

Hewlett-Packard Co. 840 Greenbrier Circle Suite 101 CHESAPEAKE, VA 23320 Tel: (804) 424-7105 Fax: (804) 424-1494

Hewlett-Packard Co. 4401 Water Front Dr. GLEN ALLEN, VA 23060 Tel: (804) 747-7750 Fax: (804) 965-9297

Hewlett-Packard Co. 2800 Electric Road Sulte 100 ROANOKE, VA 24018 Tel: (703) 774-3444 Fax: (703) 989-8049

Washington

Hewlett-Packard Co. 15815 S.E. 37th Street BELLEVUE, WA 98006 Tel: (206) 643-4000 Fax: (206) 643-8748 Hewlett-Packard Co. N. 1225 Argonne Rd SPOKANE, WA 99212-2657 Tel: (509) 922-7000 Fax: (509) 927-4236

West Virginia
Hewlett-Packard Co.
501 56th Street
CHARLESTON, WV 25304
Tel: (304) 925-0492
Fax: (304) 925-1910

Wisconsin Hewlett-Packard Co. 275 N. Corporate Dr. BROOKFIELD, WI 53005

BROOKFIELD, WI 530 Tel: (414) 792-8800 Fax: (414) 792-0218

URUGUAY

Pablo Ferrando S.A.C. e I. Avenida Italia 2877 Casilla de Correo 370 MONTEVIDEO Tel: 59-82-802-586 Telex: 398802586

Olympia de Uruguay S.A. Maquines de Oficina Avda. del Libertador 1997 Casilla de Correos 6644 MONTEVIDEO Tel: 91-1809, 98-3807 Telex: 6342 OROU UY

VENEZUELA

Analytical Supplies, CA
Quinta # 103 Impermes
Av El Centro
Los Chorros
Apartado 75472
CARACAS
Tel: 364904, 2394047
Telex: 26274 CABIC

Hewlett-Packard de Venezuela C.A. Residencias Tia Betty Local 1 Avenida 3 To Oct Calle 75 MARACAIBO, Estado Zulla Apartado 2646 Tel: 586175669 Teles: 52464 HPMAR

YUGOSLAVIA

Do Hermes General Zdanova 4 YU-11000 BEOGRAD Tel: (011) 342 641 Telex: 11433

Do Hermes Celovska 73 YU-61000 LJUBLJANA Tel: (061) 553 170 Telex: 31583

ZAIRE

C.I.E.
Computer & Industrial Engineering
25 Ave. de la Justice Gombe
Boite Postale 10976
KINSHASA
Tel: 32 063, 32 633, 26 251
Talex: 21552

Fax: 22 850

ZAMBIA R.J. Tilbury (Zambia) Ltd. P.O. Box 32792 LUSAKA Tel: 21 55 80 Telex: 40128

ZIMBABWE

Field Consolidated (Private) Ltd.
Systron Division
Manhattan Court
61 Second Street
P.O. Box 3458
HARARE
Tel: 73 98 81
Telex: 26241
Fax: 70 20 08

Please send directory corrections to: Test & Measurement Catalog Hewlett-Packard Company

Hewlett-Packard Compi 3200 Hillview Avenue Palo Alto, CA 94304 Tel: (415) 857-4706 Fax: (415) 857-3880

September 1989



Customer Order No. B1012-90012

Copyright © 1991 Hewlett-Packard Company Printed in England 02/91

Manufacturing No. B1012-91012 Mfg. number is for HP internal use only



B1012-91012